

Privacy Policy - Clients and Potential Clients

lm group

Your privacy is important to us. We have developed this Privacy Policy so that our corporate clients and/or corporate potential clients and their employees (“you”) understand how the companies forming part of lastminute.com group (“we”, “our”, “us”), which might act as data controllers, collect, use, disclose and store your personal information and the information of the company you work for.

1. Who is the controller of your personal data?

When this policy mentions “Company”, “we,” “us,” “our” or “Data Controller”, it refers to:

BravoNext, S.A., a Swiss company belonging to the lastminute.com group, listed in the Ticino business register under no. CHE - 115.704.228 and with registered office at Vicolo de’ Calvi 2 - 6830 Chiasso, Switzerland, which is responsible for the processing of Users’ and/or Customers’ personal data under this Privacy Policy (hereinafter, referred to as the “Company”, “we”, “us”, “our”, “Data Controller”).

2. What information do we collect about you and how?

The type of personal information we might collect include your name, telephone number, e-mail address and other contact details, your business address, company name and other details of the company you work for, any other personal data you provide us with etc...

We collect personal information about you and your Company when you/we contact us/you in relation to our services.

3. How do we use your information?

We use your personal information and your company information to:

- Contact you to answer your query
- Manage and facilitate the provision of products and/or services by us to you;
- Manage the contract between your company and lastminute.com;
- Comply with legal requirements;

The legal basis upon which we process the personal data is consent and/or our legitimate interest.

4. Who do we share your information with and why?

We may share your personal and your Company information with any company within the lastminute.com group.

We may disclose your personal information to third parties:

- If we have appointed a third party to perform certain functions on our behalf, acting as data processors. To the extent required to perform such functions on our behalf, these companies may process your personal information
- If we are under a duty to disclose or share your personal information in order to comply with relevant laws, orders or regulations.

5. How long do we retain your data?

We will only keep your information for the length of time we require it for the purposes we have set out in this Privacy Policy.

6. Transfers outside the EEA

In order to process your data as described in this privacy policy, we may need to send your information internationally including to countries outside of the European Economic Area (EEA) for example, to Switzerland, where our headquarters are based. Some of these jurisdictions offer differing levels of protection in respect of personal information and may, in certain instances, be less protective than data protection requirements of the country where we are based. We will however take steps to ensure that your personal information is transferred, stored and processed in accordance with appropriate security standards and in accordance with the terms of this Privacy Policy and applicable data protection laws.

7. How do we keep your personal information secure?

We use leading technological and security measures (electronic, physical and procedural) to ensure the safety and confidentiality of your personal information through collection, storage and disclosure.

8. Contact details of the data controller

The contact details of the Data Controller of the data processing described hereinabove are:

BravoNext, S.A., a Swiss company belonging to the lastminute.com group, listed in the Ticino business register under no. CHE - 115.704.228 and with registered office at Vicolo de' Calvi 2 - 6830 Chiasso, Switzerland.

9. Contact details of our data protection officer (DPO)

Our Data Protection Officer (or "DPO") is available at:

dpo.en@lastminute.com

Vicolo de' Calvi 2 - 6830 Chiasso, Switzerland.

10. What are your data protection rights and how can you exercise them?

You can exercise the rights provided by the Regulation EU 2016/679 (Articles 15-22), including the right to:

Name of the right	Content
Right of access	To receive confirmation of the existence of your personal data, access its content and obtain a copy.
Right of rectification	To update, rectify and/or correct your personal data.
Right to erasure/right to be forgotten and right to restriction	To request the erasure of your data or restriction of your data which has been processed in violation of the law, including whose storage is not necessary in relation to the purposes for which the data was collected or otherwise processed; where we have made your personal data public, you have also the right to request the erasure of your personal data and to take reasonable steps, including technical measures, to inform other data controllers which are processing the personal data that you have requested the erasure by such controllers of any links to, or copy or replication of, those personal data.
Right to data portability	To receive a copy of your personal data you provided to us for a contract or with your consent in a structured, commonly used and machine-readable format (e.g. data relating to your purchases) and to ask us to transfer that personal data to another data controller.

Right to withdraw your consent	Wherever we rely on your consent, you will always be able to withdraw that consent, although we may have other legal grounds for processing your data for other purposes.
Right to object, at any time	You have the right to object at any time to the processing of your personal data in some circumstances