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Privacy Policy

ComplyCrypto Depository EU Limited (“we,” “our,” or “us”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you interact with our website, services, and other online platforms. Please read this policy carefully to understand our practices regarding your personal data.

1. Information We Collect

We may collect and process the following data about you:

- **Personal Identification Information:** Name, email address, phone number, and other contact details.
- **Financial Information:** Bank account details or payment transaction information, where applicable.
- **Technical Data:** IP address, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access our website.
- **Usage Data:** Information about how you use our website, products, and services.
- **Marketing and Communications Data:** Your preferences in receiving marketing from us and your communication preferences.

2. How We Use Your Information

We use your personal data for the following purposes:

- To manage and administer your relationship with us.
- To provide you with the information, products, or services you request from us.
- To comply with legal and regulatory requirements, such as those under the Prevention and Suppression of Money Laundering and Terrorist Financing Law of 2007 to 2021, as amended, the CYSEC Directive for the Prevention and Suppression of Money Laundering and Terrorist Financing and all the relevant European Union AML Directives issued from time to time and the Transfer of Funds (Information on the Payer) Regulations 2017
- To send you marketing communications if you have agreed to receive them.
- To improve our website and ensure that its content is presented in the most effective manner for you and your device.

3. Legal Basis for Processing

We process your personal data based on one or more of the following legal grounds:

- **Performance of a contract:** where the processing is necessary for the performance of a contract with you.
- **Legal obligation:** where we are required to process your data to comply with a legal or regulatory obligation.
- **Legitimate interests:** where processing is necessary for our legitimate business interests, except where such interests are overridden by your interests or fundamental rights.

4. Data Sharing

We may share your personal information with the following entities:

- **Service Providers:** We may disclose your personal data to trusted third-party service providers who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.
- **Compliance with Laws:** We may disclose your information where we are legally required to do so, including with regulatory authorities such as the Cyprus Securities and Exchange Commission (CySEC).

- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your data may be transferred to the acquiring entity.

5. Data Security

We take the security of your data seriously. We have implemented appropriate technical and organizational measures to safeguard your personal data against accidental loss, destruction, damage, unauthorized access, or disclosure.

However, no system can be completely secure, and we cannot guarantee the security of your data transmitted through the website. Any transmission is at your own risk.

6. Retention of Data

We will only retain your personal data for as long as is necessary to fulfill the purposes for which we collected it, including for the purposes of satisfying any legal, regulatory, or reporting requirements.

7. Your Rights

You have the right to:

- Access the personal data we hold about you.
- Request correction of any inaccurate or incomplete data.
- Request deletion of your data where there is no lawful reason for us to continue holding it.
- Object to or request the restriction of processing of your data.
- Withdraw consent for marketing communications at any time.

To exercise any of these rights, please contact us using the details below.

8. Third-Party Links

Our website may contain links to third-party websites. If you click on a link to any of these websites, please note that these websites have their own privacy policies, and we do not accept any responsibility or liability for their

policies. Please check these policies before submitting any personal data to these websites.

9. Cookies

Our website uses cookies to improve your experience. Cookies are small text files placed on your device that allow us to remember your preferences and enhance your user experience. You can control cookies through your browser settings, but this may limit some functionality of our website.

For more details on how we use cookies, please see our **Cookie Policy**.

10. Changes to This Privacy Policy

We may update this policy from time to time to reflect changes in our practices or legal obligations. We will notify you of any significant changes by updating the effective date at the top of this page.

11. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal data, please contact us at:

Address:

Diagorou 2, ERA House, 11th Floor,
1097, Nicosia, Cyprus

Email: info@complycrypto.eu

Phone: +357 2502 4420



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About

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ComplyCrypto Depository EU Limited is registered and regulated by the Cyprus Securities and Exchange Commission as a Crypto Asset Service Provider in accordance with the provisions of the Prevention and Suppression of Money Laundering and Terrorist Financing Laws of 2007-2021.

ComplyCrypto Depository EU Limited – CYSEC registration number 020/24

Address: Diagorou 2, ERA House 8th Floor, 1097, Nicosia, Cyprus.