

LARGE GOODS

VEHICLE (LGV) DRIVER

As an LGV Driver, you will drive in a safe and fuel-efficient manner, ensuring that the right products are delivered at the right time, location and temperature (if required), with the correct documentation and within the shortest lead times. You will be responsible for maintaining the integrity of load and vehicle by applying correct procedures for restraint, road, health and safety. You may work within one or more sub-sectors, including: shipping, removals, import/export, freight, hazardous goods, and food. You will deliver to a range of settings, such as warehouses, shops and private homes, and your customer base will range from large global organisations to sole traders and private customers. You may be required to work in shifts and will usually work alone. You will operate in many different localities such as inner cities, towns, and rural locations.

Is this training programme for your business?

This programme is ideal for new and talented employees who want to learn and progress, or for your existing employees who are looking to retrain or upskill. It is ideal for those looking to develop their skills within the industry.

The programme in brief

- Level 2
- Duration - 12 months
- Blended approach to delivery which could include webinars, face-to-face, Skype, telephone and online learning
- Development of the learner's knowledge, skills and behaviour relevant to the job role
- Level 1 and 2 Functional Skills where appropriate
- End-Point Assessment

Call: **01388 777 129**

Email: **training@learningcurvegroup.co.uk**

Visit: **www.learningcurvegroup.co.uk**

The learner journey

- 1. 12 months on-programme** – This is when the individual will learn the skills, knowledge and behaviours which will support them for their End-Point Assessment. The learner could partake in a combination of activities, such as classroom-based sessions, mentoring, shadowing, bespoke resources and off-site visits, in order to support their learning and development. Learners must also partake in 20% off-job training.
- 2. Gateway** – After the 12 months teaching and learning, you, your training provider and the learner will review the learner's journey and decide whether it is the right time for the on-programme assessment.
- 3. End-Point Assessment** – This is when your learner will need to demonstrate that they have learnt the required knowledge, skills and behaviours, through an on-demand knowledge test, a professional discussion, practical observation and a business project.

How your employees will learn

We want to help your employees get the most from their training programme. Therefore, we will provide them with the support and guidance they need through a mixture of face-to-face and online learning. Learners will have a dedicated Talent Coach who is there to guide them through their training programme. As well as their Talent Coach, learners have unlimited access to learning and support materials online. All of this will help the learners to meet the standards set, resulting in them becoming competent and fully qualified.

We will facilitate the delivery of the learner's End-Point Assessment through an approved Assessment Organisation registered on the Register of Apprentice Assessment Organisations.

What your employees will learn

Knowledge:

- Safe and controlled driving techniques
- Safe use of equipment and machinery
- How to prepare the vehicle for driving
- How to protect the vehicle and its load
- How to plan for a journey and delivery
- How to use relevant technology
- How to use relevant IT applications
- Relevant regulations and legislation
- The structure of the industry
- The importance of delivering excellent Customer service

Skills:

- Use and position vehicle fitted equipment
- Control the vehicle in all traffic situations
- Use relevant equipment and machinery safely
- Comply with relevant systems and processes
- Prepare the vehicle and load for deliveries
- Protect the driver, vehicle and load
- Plan routes effectively
- Use basic IT systems
- Maintain the health, safety and security of people at all times

Behaviours:

- Establish good rapport with customers and colleagues
- Work effectively in a team
- Demonstrate integrity, credibility and honesty
- Demonstrate a positive and professional attitude
- Demonstrate willingness to accept change
- Demonstrate effective communication

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