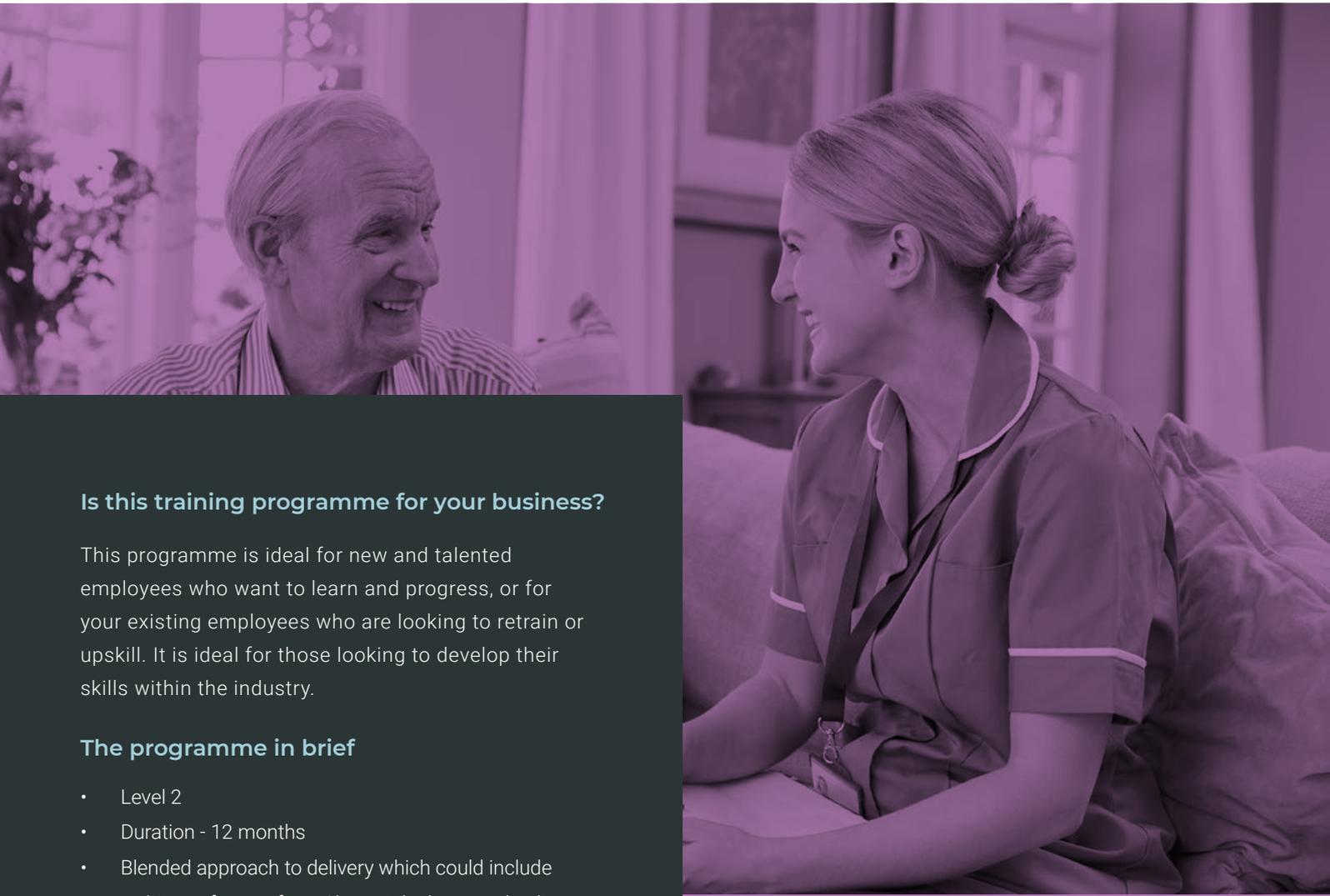


HEALTHCARE SUPPORT WORKER

This training programme is suitable for Healthcare Support Workers working as part of a team to provide high-quality and compassionate care to individuals. Individuals may work in a range of healthcare settings, such as hospitals, community clinics, health centres or care homes, carrying out routine clinical and non-clinical duties. This programme is an integrated programme, designed to support the acquisition of key knowledge and skills, as well as the development of core behaviours expected of a competent support worker.



Is this training programme for your business?

This programme is ideal for new and talented employees who want to learn and progress, or for your existing employees who are looking to retrain or upskill. It is ideal for those looking to develop their skills within the industry.

The programme in brief

- Level 2
- Duration - 12 months
- Blended approach to delivery which could include webinars, face-to-face, Skype, telephone and online learning
- Development of the learner's knowledge, skills and behaviours relevant to the job role
- Level 1 and 2 Functional Skills where appropriate
- End-point assessment

Call: 01388 777 129
Email: training@learningcurvegroup.co.uk
Visit: www.learningcurvegroup.co.uk

The learner journey

1. 12 months on-programme – This is when the individual will learn the skills, knowledge and behaviours which will support them for their end-point assessment. The learner could partake in a combination of activities, such as classroom-based sessions, mentoring, shadowing, bespoke resources and off-site visits, in order to support their learning and development. Learners must also partake in 20% off-job training.

2. Gateway – After the 12 months teaching and learning, you, your training provider and the learner will review the learner's journey and decide whether it is the right time for the on-programme assessment.

3. End-point assessment – This is when the learner will need to demonstrate that they have learnt the required knowledge, skills and behaviours, through an evidence-based work portfolio, an on-demand knowledge test and a practical observation.

How your employees will learn

We want to help your employees get the most from their training programme. Therefore, we will provide them with the support and guidance they need through a mixture of face-to-face and online learning. Learners will have dedicated Sector Specific Trainer(s) who are there to guide them through their training programme. As well as their Sector Specific Trainer(s), learners have unlimited access to learning and support materials online. All of this will help learners to meet the standards set, resulting in them becoming competent and fully qualified.

We will facilitate the delivery of the Learners' end-point assessment through an approved Assessment Organisation registered on the Register of Apprenticeship Assessment Organisations.

What your employees will learn

Knowledge:

Why it is important to communicate effectively at work; person-centred care and support; how to do routine tasks; how to support a person's physical health and well-being; the possible signs of limitations in mental capacity and what to do when you notice them; the signs and symptoms of a person who is experiencing pain or discomfort

Skills:

Communicate effectively with individuals, their families and carers; support individuals with long-term conditions, frailty and end of life care; take responsibility for, prioritise and reflect on your own actions and work; maintain a safe work environment; understand a range of physiological measurements using the appropriate equipment

Behaviours:

Be caring and compassionate; treat people with dignity; respect beliefs, cultures and values; have the courage to challenge areas of concern and work to best practice; be adaptable, reliable and consistent; show discretion; show resilience and self-awareness