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| **Job Title: Reablement Assessor Location: Various bases countywide****Reports to: Senior Reablement Assessor Grade: 4** |
| **Overall Purpose:** To assess the needs of clients referred for a reablement service and develop and review support plans that achieve maximum independence for people. |
| **Responsibilities & Outcomes** | **Skills & Experience** | **Behaviours** |
| **Key Responsibilities:** * To assess referred clients and develop and review support plans that provide practical and empowering goals to support clients.
* To provide support for clients requiring long term care facilitating appropriate referrals depending on the level and type of need
* To provide advice and support to staff, clients and families/carers on a rota basis.
* To liaise with a variety of organisations when changes or ongoing needs are identified.
* To liaise proactively with colleagues within Reablement regarding work planning, changes to support needs and review of plans.
* To carry out risk assessments.
* To regularly monitor client support plans to assess progress and make any necessary adjustments
* To provide advice in relation to complaints and enquiries from clients, families/carers and others.
* To work within quality, health & safety, CQC and mandatory training requirements.
* To ensure the upkeep of accurate records, systems and processes
* To provide data and reports as required to assist in service delivery monitoring and review

**Key Outcomes:** * Clients are assessed for ongoing care and referrals are made to appropriate services
* Effective support plans are developed and reviewed
* Clients achieve optimum levels of independence
 | **Essential*** Experience of providing care and support services in a similar setting in a person centred way.
* Ability to plan and organise own time and work and able to respond quickly and calmly to changing circumstances and priorities
* Excellent communication and interpersonal skills with the ability to effectively listen and understand client needs and translate into enabling support plans
* Able to liaise effectively with a range of different people
* Awareness of technology, equipment and other solutions and how they might help enable maximum independence
* Motivated to improving services for vulnerable people.
* Ability to advise and support client, carers and others in a proactive, sensitive and effective way.
* Literate and numerate. Able to maintain accurate records in the required format.
* Good IT skills; able to maintain accurate records using relevant IT systems.
* Personal resilience and the ability to manage a degree of stress associated with the nature of the role and the service
 | * Being helpful, co-operative and positive in everything we do
* Treating people how we would like to be treated
* Communicating clearly, listening to others and giving and receiving feedback constructively
* Taking personal responsibility for what you do and the impact
* Being person centred and challenging others who aren’t
* Being honest and doing what we say we’re going to do
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| **Qualifications:*** Health and social care qualification relevant to the role (i.e. NVQ L3 or CQF L3 certificate or equivalent) or equivalent relevant experience.
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| **Other** |
| Driving Licence | Yes |
| Mobile working | Yes |
| * On call as required
* To work flexibly across a 7 day rota to meet the needs of the service
* This post is exempt under the Rehabilitation of Offenders Act 1974 (as amended). Due to the nature of the role and tasks, you will be expected to undertake an Enhanced Disclosure & Barring check as part of the recruitment process
* Commitment to equality & diversity
* Commitment to own and others health and safety
* Commitment to personal learning and development
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You are also required to undertake any other duties within your capabilities that may be reasonably required