

CONGRATULATIONS!

Dear Customer we thank you for choosing a mattress manufactured by Alessanderx S.p.A.

This mattress has been tested in order to warrant the quality of manufacturing and of the materials. That ensures you a product manufactured to last in time, and enriched by the typical care of hand-made products.



LENGHT OF WARRANTY

NAME _____

ADDRESS _____

CITY _____

MOD. _____

MEASUREMENT _____

DATE OF PURCHASE

DAY MONTH YEAR

IMPORTANT

This document must be handed in with the invoice.



Produced by Alessanderx S.p.a.

Via San Leonardo da Porto Maurizio 24/26/28

59100 Prato (ITALY) Tel +39 0574 51011 Fax +39 0574 5101235

www.relaxsan.com

ITEMS NOT COVERED

- The validity of the warranty, both legal and conventional, is to be excluded in case the mattress would not have been used in a correct way and/or rules for use and maintenance wouldn't have been followed.
- Any claim for ripped threads, holes or stains on the fabric or any other possible evident defect, that do not harm mattress functionality, must be sent through certified mail to Alessanderx S.p.A., Via San Leonardo da Porto Maurizio 24/26/28, 59100, Prato, Italy, or via fax at +39 0574 5101235 immediately after the delivery or within 8 days from the delivery date. The date of the stamp will attest the delivery date. In case the 8 days term would not be respected, the mattress won't be covered by any warranty.
- Possible sag lower than 15% compared to the height of the mattress, are considered as physiological and excluded from the warranty.
- The warranty is excluded in case the mattress would be kept in conditions that could cause deformations and mould growth.
- The tolerance on the measures is of +/- 2cm, due to the use of elastic components during assemblage.
- The defect determined by: wrong handling, use of force, excessive load, dirt, humidity, reparations to be done by a third party, are not covered by warranty. Stains on the mattress and usury effects are not covered as well.
- Alessanderx S.p.A. has the right to send an agent to verify the defective mattress and see the causes of the problem before collecting it for reparation. The mattress must be covered by a plastic film that avoid any other damage.

REMEDIES AND LIMITATIONS

- In case the mattress would be sent even if the warranty period has empire, or the defect is not covered by Consumer Code, Alessanderx will bill to the purchaser the costs of transportation, administration and technical.
- Alessanderx S.p.A. does not guarantee that the mattress is suitable for the purchaser's physical conditions.
- Alessanderx S.p.A. warrants its product only upon the terms specified in this warranty.
- Repair or replacement of the mattress or foundation does not extend its limited warranty or begin a new warranty.
- This warranty is valid for consumer, not commercial use.
- The warranty does not limit the rights of the purchaser that could be warranted by the laws of his country of residence.

LENGHT OF WARRANTY

LEGAL WARRANTY

- This mattress has a quality and conformity warranty, in compliance with the provisions set forth in the Legislative Decree 206 dated September 6th 2005 (Consumer Code), transposition of the Directive 1999/44/CE. This warranty is offered by Alessanderx S.p.A., the ticking is covered for 2 years from the purchase of the

product, on the date registered on the receipt that will have to be shown as a proof of the purchase.

- The warranty is valid whether the defects or faults of the mattress are reported within two months from their realization, through a certified mail to Alessanderx S.p.A., Via San Leonardo da Porto Maurizio 24/26/28, 59100, Prato, Italy, or via fax at +39 0574 5101235.

- In case, following to a timely report from purchaser's side, would be determined the presence of defects or faults, Alessanderx S.p.A. will, at its option, repair or replace the mattress at its own costs.

RULES TO BE APPLIED FOR A CORRECT USE AND MAINTENANCE.

- Use the mattress on a base which has the same dimension of the mattress and made by wooden frame so to ensure a correct circulation of air and a regular support. Avoid to use the mattress on metallic box springs or on too large wooden frames; if the base is not correct warranty won't be ensured.
- Do not place the mattress on a rigid base or closed base. It obstructs a correct circulation of the air and could bring up to stagnation of humidity and consequently, mildew.
- Avoid liquids and humidity to penetrate into the mattress. For a good preservation of the mattress, it is recommended to use a suitable mattress cover.
- Air the mattress regularly, turning it head/feet each week, and upside/down each season (summer/winter). This process permits the evaporation of humidity and prevents the growth of mold while ensuring a perfect stabilization of the structure and core.

CONVENTIONAL WARRANTY

- Alessanderx S.p.A. rewards to the consumer a long time warranty, compared to what foresees the Consumer Code, limited exclusively to the core of the mattress, in case the hole would be superior to 15% from the mattress height and in case the Consumer Code would not be applicable due to expiration of time.
- Alessanderx S.p.A. will, at its option, repair or replace the core of the mattress in case the hole would be superior to 15%, on condition that the purchaser is registered on the site www.relaxsanmagniflex.com and shows the barcode sewn on the mattress in order to identify the product itself. If the purchaser is not registered on the website and doesn't show the barcode, the conventional warranty is unapplicable.
- The costs of the change or reparation of the core of the mattress will be partially supported by Alessanderx S.p.A. The purchaser will have to support a percentage of 1/10 of the above-mentioned costs calculated for each year of use of the mattress. The length warranty terms differ according to the purchased model and are recorded on the packaging of the mattress. The purchaser will have to show the receipt as well as a proof of purchase.
- Any transportation costs are the responsibility of the purchaser.

RELAXSAN
Made in Italy
BETTER SLEEP BETTER LIFE



**CLASSIC
BACKCARE COLLECTION**

**100%
MADE IN ITALY**
XX

**WARRANTY
UK**

Contains high-resilience core with fire-retardant cover in natural cotton with polyester for longer life.



Oeko guarantees absence of toxic or harmful substances for people and the environment.



Our firm has AJA and UKAS International certifications, which meet ISO 9001:2008 regulations.



VISION FIRM

Warranty years: **8****Orthopedic support Orthofirm**

for the right support
Winter side in wool
Summer side in hypoallergenic and breathable padding

Breathable 3D band increases air flow throughout the mattress
Coolmax fabric for a fresh and cooler rest
Height 18 cms

TEFLON FIRM

Warranty years: **6****Ergonomic support**

ideal support for any body shape
Orthosoft offers correct body positioning
Winter side in wool
Summer side in hypoallergenic and breathable padding

Sanitized fabric

guarantee the high quality of mattress
Breathable 3D band increases air flow throughout the mattress
Height 18 cms

MEMOTOUCH

Warranty years: **6****Anatomical support**

ideal support for any body shape
Breathable 3D band increases air flow throughout the mattress
Removable cover

Orthosoft

offers correct body positioning
Allergy-free
Height 20 cms

ANATOMICAL NIGHT

Warranty years: **8****Anatomical support**

Ideal support for your back
Memorex padding offers extra comfort
Orthofirm for the right support for your back

Breathable 3D band

increases air flow throughout the mattress
Cotton fabric soft and breathable
Height 20 cms

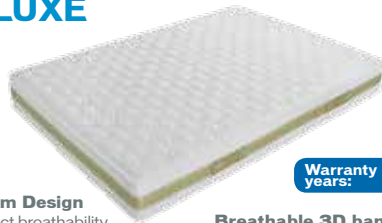
ORTHOISOFT TEFLON

Warranty years: **6****Ergonomic support**

ideal support for any body shape
Orthosoft offers correct body positioning
Winter side in wool
Summer side in hypoallergenic and breathable padding

Breathable 3D band increases air flow throughout the mattress
Sanitized fabric guarantee the high quality of mattress
Height 18 cms

WATERLATTEX VISION DELUXE

Warranty years: **8****Airyform Design**

for perfect breathability
Latex responsive material fits to the body
Winter side in wool
Summer side in hypoallergenic and breathable padding

Breathable 3D band increases air flow throughout the mattress
Coolmax fabric for a fresh and cooler rest
Height 20 cms

ORTHOISOFT VISION

Warranty years: **8****Ergonomic support**

ideal for any body shape
Winter side in wool
Summer side in hypoallergenic and breathable padding
Orthosoft offers correct body positioning

Breathable 3D band increases air flow throughout the mattress
Coolmax fabric for a fresh and cooler rest
Height 18 cms

MOON SOFT

Warranty years: **6****Ergonomic support**

ideal support for any body shape
Orthosoft offers correct body positioning
Allergy-free

Breathable 3D band increases air flow throughout the mattress
Height 16 cms

MOON FIRM

Warranty years: **6****Ergonomic support**

ideal support for any body shape
Orthofirm for the right support
Allergy-free

Breathable 3D band increases air flow throughout the mattress
Height 16 cms

OPTIMAL SUPPORT

Warranty years: **8****Anatomical support**

Ideal support for your back
Memorex padding offers extra comfort
Chess shape layer (7 zones): offers differentiated support and better breathability

Cotton fabric

soft and breathable
Double comfort layer Orthosoft / Orthofirm
Breathable 3D band increases air flow throughout the mattress
Height 21 cms