

# HOTEL CSR & SUSTAINABILITY QUESTIONNAIRE

## General

Do you have a sustainability policy document?  
Please provide a link to where a current and regularly updated policy will be stored

## Energy & Water Use

Are you using a green energy tariff to supply energy?  
Do you have a policy document outlining how your hotel will conserve and save water and energy?  
Please provide a link to where a current and regularly updated policy will be stored  
Do you provide bulk water stations or fountains?

## Waste Minimisation

Do you have a recycling programme to recycle glass, aluminium, plastic and paper/cardboard?  
Please provide evidence to show your recycling performance for the last two years  
Do you have a policy outlining how your hotel is minimising all single use materials?  
Please provide a link to where a current and regularly updated policy will be stored (if this is included in your Hotel Sustainability Policy please input 'SAME' as your response).  
Is a policy in place to minimise paper usage across the hotel?  
Do you donate leftover, un-served food?  
Have you eliminated any polystyrene (Styrofoam) containers or cups in all banquet or take-out service?  
Do you use a food waste removal service that can prove it takes this waste to specialist anaerobic digestion facilities or to create renewable electricity, biogas and liquid fertiliser for the farming industry?

## Food

Are locally grown and organic foods and products purchased/sourced wherever possible and affordable?  
What is your definition of locally grown i.e. within how many miles?  
Do you have a policy to promote plant based options on all your menus?  
Please provide evidence to show how you approach this.  
Is seafood offered that is in accordance with responsible guidelines, such as the Marine Stewardship Council (MSC) and/or the Global Sustainable Seafood Initiative (GSSI).

## Environmental Purchases

Are environmentally responsible cleaning and fertilisation products (i.e. bearing a recognised eco-label, such as Green Seal) used?

## Staffing and Social Responsibility

Do you have a team or individual who is responsible for reviewing your CSR and sustainability strategy?  
Please provide the name and contact details of that person or team manager  
Are there established policies and practices to promote inclusion, diversity and fairness among employees?  
Are you able to provide information about ethical purchases, including labour practices and animal welfare as it relates to your suppliers?  
Does your hotel provide support to the local community by providing volunteers for local projects and initiatives and/or financial donations?  
Please provide two examples of where you've made a positive impact on the local community

## Measurement

Do you measure the effectiveness of your sustainable policies?  
If you are measuring the effectiveness of your sustainable policies, please list how, and include any pertinent metrics

## Local Projects

Does your hotel participate in any projects that benefit the local community or environment?  
Do you offer guests and groups the opportunity to take part in activities that have an environmental benefit?

Please use this section to provide further details of these activities

## Answer

Yes  
<https://www.avanihotels.com/en/pattaya/earthy-delights-at-avani-pattaya>

## Answer

Yes  
Yes  
Yes

## Answer

Yes  
**We stop using plastic straws and use paper straws instead**  
Yes  
SAME  
Yes  
No  
Yes  
No

## Answer

Yes  
15 KM  
Yes  
<https://www.avanihotels.com/en/pattaya/earthy-delights-at-avani-pattaya>  
N/A

## Answer

Yes

## Answer

Yes  
Name: Ms. Asanee Intaring  
Title: Assistant Director of Marketing Communications  
Email: [asanee\\_in@avanihotels.com](mailto:asanee_in@avanihotels.com)  
Yes  
Yes  
Yes  
Sea Life Saving Campaign, Heinecke Foundation Scholarship

## Answer

Yes

## Answer

Yes  
Yes

Avani Pattaya Resort is stepping up its sustainability efforts such as phasing out single-use plastic; building a decompose site to reduce landfill waste, and opting for refillable sealed containers for bathroom amenities to replace single-use plastic bottles.

The resort's Hydroponic Farm has adopted a few happy chickens that roam free supplying fresh eggs for breakfast every day. Featuring over 22,000 plants including red oak, green oak, cos, rocket, microgreens, Swiss chard and Chinese kale, the farm meets 40% of Avani restaurants' daily needs with the rest is contributed to the local restaurants and Pattaya communities.

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