

HOTEL CSR & SUSTAINABILITY QUESTIONNAIRE



General

Do you have a sustainability policy document?
 Please provide a link to where a current and regularly updated policy will be stored

Energy & Water Use

Are you using a green energy tariff to supply energy?
 Do you have a policy document outlining how your hotel will conserve and save water and energy?
 Please provide a link to where a current and regularly updated policy will be stored
 Do you provide bulk water stations or fountains?

Waste Minimisation

Do you have a recycling programme to recycle glass, aluminium, plastic and paper/cardboard?
 Please provide evidence to show your recycling performance for the last two years
 Do you have a policy outlining how your hotel is minimising all single use materials?
 Please provide a link to where a current and regularly updated policy will be stored (if this is included in your Hotel Sustainability Policy please input 'SAME' as your response).
 Is a policy in place to minimise paper usage across the hotel?
 Do you donate leftover, un-served food?
 Have you eliminated any polystyrene (Styrofoam) containers or cups in all banquet or take-out service?
 Do you use a food waste removal service that can prove it takes this waste to specialist anaerobic digestion facilities or to create renewable electricity, biogas and liquid fertiliser for the farming industry?

Food

Are locally grown and organic foods and products purchased/sourced wherever possible and affordable?
 What is your definition of locally grown i.e. within how many miles?
 Do you have a policy to promote plant based options on all your menus?
 Please provide evidence to show how you approach this.

Is seafood offered that is in accordance with responsible guidelines, such as the Marine Stewardship Council (MSC) and/or the Global Sustainable Seafood Initiative (GSSI).

Environmental Purchases

Are environmentally responsible cleaning and fertilisation products (i.e. bearing a recognised eco-label, such as Green Seal) used?

Staffing and Social Responsibility

Do you have a team or individual who is responsible for reviewing your CSR and sustainability strategy?
 Please provide the name and contact details of that person or team manager
 Are there established policies and practices to promote inclusion, diversity and fairness among employees?
 Are you able to provide information about ethical purchases, including labour practices and animal welfare as it relates to your suppliers?
 Does your hotel provide support to the local community by providing volunteers for local projects and initiatives and/or financial donations?
 Please provide two examples of where you've made a positive impact on the local community

Measurement

Do you measure the effectiveness of your sustainable policies?
 If you are measuring the effectiveness of your sustainable policies, please list how, and include any pertinent metrics

Local Projects

Does your hotel participate in any projects that benefit the local community or environment?
 Do you offer guests and groups the opportunity to take part in activities that have an environmental benefit?
 Please use this section to provide further details of these activities

Answer

Yes
<https://www.minor.com/en/sustainability/framework-strategy-and-roadmap>

Answer

No
 Yes
 Refer to 2050 Green Growth performance, Recent Energy Committee meeting minutes
 No

Answer

Yes
 Yes
 Yes
 Same
 Yes
 Yes. Given to Local farmers
 Yes. Paper based take away cups and boxes. Paper straws
 No

Answer

Yes
 In and around Kalutara District and regional plantation
 Yes.
 Vegan dishes are available. Vegetarian and healthy options are available on the a la carte menu and on the buffet.
 Yes (Our seafood is 95% local and it has strict rules and regulation from the Sri Lankan Ministry of Fishery. As an example some of the fish, seafood and crustaceans are seasonal, what means they are protected during some months.)

Answer

Yes

Answer

Yes
Kalum Disnaka +94 34 222 0222
 Yes
 Yes (We are complying with labour rules in Sri Lanka)
 Yes
 Blood Donation & Orphanage food campaign English classes for village children

Answer

Yes
 Evaluation session from Cooperate office Bangkok based on the sustainability policy introduce by MINOR, Year end award ceremony for best Sustainability practice Resort

Answer

Yes. Beach Cleaning, Blood Donations, Dry goods donation for local community during COVID 19 lockdown period
 Yes. Dollar for Deed. Hotel Sustainability Practices

