**Professionals referral pathway**

**Staying Well Worthing** is a mental health crisis prevention service, offering support out of hours when other services aren’t available. It is usually helpful to refer people to be registered with the service before they need to access it to minimise delays when they feel they need this type of support. See the service information leaflet for more information.

Do you feel that they are at imminent risk of causing harm to themselves or others?

Not suitable for Staying Well. In an emergency, you make need to consider support from Crisis Resolution Home Treatment, Acute Services or other emergency services.

Proceed with a referral and send completed form to: [stayingwellworthing@sussexpartnership.nhs.uk](mailto:stayingwellworthing@sussexpartnership.nhs.uk)You can also request a call back to discuss the referral by emailing and we will call you back.

**When to expect a response:**

We will acknowledge the referral by email within 24 hours.

An assessment window of up to 7 days will be needed to determine whether the Staying Well can safely support the service user based on information gathering and pre-assessment. This will usually involve reviewing the referral form, supporting information, speaking to the referrer, individual and other people involved in their support.

In some situation it may be possible to ‘fast-track’ a referral, however this will be based upon the availability of information and service capacity.

Once a referral is agreed the service user will be registered with the service and offered the opportunity to attend.

If Staying Well is not able to provide support at this time then they will provide you with information about other support that may be available.

**No**

Is their mental health deteriorating, or at risk of this, and would having out of hours mental health support help to prevent this?

Referral not suitable for Staying Well. Please consider alternative support. You could visit [www.pathfinderwestsussex.org.uk](http://www.pathinderwestsussex.org.uk)

Once service users are registered with Staying Well, they can contact the service from 5pm by telephone on 01903 268107 or by email to sww@westsussexmind.org

**Yes**

**No**

**Yes**

**Yes**

**No**

Are they already registered with the Staying Well Worthing Service?