**[IBD Standards and Benchmarking - Template patient information]**

We’re delighted to announce a number of positive findings from the Inflammatory Bowel Disease (IBD) Benchmarking Tool for our hospital treating people with Crohn’s and Colitis.

Understanding how patients experience the care we provide and how we can improve on it is a key part of our ongoing Quality Improvement programme. This means that we can aim to give you the best outcomes of your treatment and care, listening to your views and what is important to you.

Thank you to those who took part in the IBD Patient Survey and to all our patients, we welcome your ongoing feedback to help us continually improve.

The IBD Patient Survey was responded to by over 10,000 patients using IBD services across the UK and aims to assess how services are doing in a number of key areas of patient care.

Through the IBD Patient Survey, conducted as part of the IBD Benchmarking Tool, our patients highlighted:

* [Insert Benchmarking findings]

Members of the IBD team also assessed how the hospital provides for our patients against a series of IBD Standards, which define high-quality care for everyone in the UK living with Crohn’s or Colitis.

Our hospital achieved many of the IBD Standards, and the results from the IBD Benchmarking Tool provides useful information to support us in our ongoing Quality Improvement. Key areas we would like to work on include:

* [Insert Benchmarking findings]

We are making a number of specific improvements as part of our ongoing Quality Improvement. These include [insert relevant details].

At present we care for approximately [insert figure] patients throughout the region. We aim to continually improve and adapt to meet the diverse needs of our patients with Crohn’s and Colitis. [Amend last sentence as appropriate]

The full report is available online at [**ibduk.org**](file:///C:\Users\edpur\Documents\E%20PURKIS%20LTD\Mearns%20&%20Pike\IBD%20Standards\Jon%20feedback\ibduk.org).

***Look out for the next IBD Patient Survey in 2021 so we can further improve our IBD service with your input.*** [As appropriate, add further details of how patients can help improve the service – based on your hospital’s Quality Improvement processes]