

**AUDIT  
AND RISK**

**CONFERENCE**

HILTON BIRMINGHAM METROPOLE  
3-4 DECEMBER  
2019

**Matching risk appetite  
with assurance**

**BOOK BY  
7 OCTOBER  
TO SAVE  
£75**

**Book your place today**  
[housing.org.uk/auditandrisk](https://housing.org.uk/auditandrisk)



Audit and Risk Conference 2019 is the only event you need to attend to future-proof your housing association.

You'll find core findings from the sector risk profile, updates from the regulator, and an overview of the political and economic changes on the horizon under one roof.

This event is tailored to Chief Executives, Chief Financial Officers, chairs, board members, managers and directors who are responsible for risk and audit oversight.



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## What's new this year:

### Women in housing breakfast

Network with like-minded peers over breakfast and hear an inspirational keynote speech from Rina Goldberg Lynch, Founder and CEO, Voice at the Table Ltd

### Assurance academy

Whether you are new to the sector, or just want to brush up on the core points, the assurance academy is a great opportunity to get some context on the day ahead.

### Inspirational keynotes

Out of the sector TED Talk style sessions to energise discussions and challenge your thinking on a wide range of risk and audit related topics.



**The best audit and risk conference I have been to - highly recommended!**

Spitalfields Housing Association



**The conference is a useful way of ensuring your approach to keeping your business safe remains fit for purpose.**

Aster Group

# DAY 1

## Tuesday 3 December

09:00 **Registration opens**

09:30 **Pre-conference activities**

### Assurance academy Prepare for the day ahead

New to audit and risk or looking to brush up on knowledge? Get an overview in the first assurance academy.

**Lee Glover**,  
Associate Director, Haines  
and Watts

### Early door discussion

Setting a strategy in an uncertain world. Discover and discuss the tools and behaviours needed to thrive in a fast changing landscape.

**Keith Ward**,  
Partner, Head of Social  
Housing, RSM

**Anna Clarke**,  
Director, Economic  
Consulting, RSM



10:20 **Chair's opening remarks**

**Waqar Ahmed**, Group Finance Director, L&Q

10:30 **Opening keynote**

An academic and thought leader will share her experiences and insights into managing governance with the use of practical case studies and report findings.

**Dr Mairi McLean**, Chairwoman, Royal Cornwall  
Hospitals NHS Trust

11:00 **Sector update**

### How have we fared as a sector and what will the future bring?

- 2019 sector risk profile update
- Taking stock of In-depth assessments (IDAs) as the 4-year cycle comes to an end
- Operating within VfM requirements

**Fiona MacGregor**, Chief Executive, Regulator of  
Social Housing

11:30 **Keynote**

### Illuminating commentary on the geopolitical and economic shifts

- Informed view on the consequences of Brexit for the UK
- The real implications of leaving Europe on economics, the housing markets and the supply chain for construction
- An insightful look at the corridors of power at Westminster, and what this means for the social housing sector

**Paul Johnson**, Director, Institute for Fiscal Studies (IFS)

12:10 **Networking break**

12:40 **Breakout sessions, please select one option:**

**B1  
Peer to peer  
roundtable  
The ingredients  
for an effective,  
cutting edge  
and innovative  
audit committee**

**Sarah Brown**,  
Director Public  
Sector Audit,  
KPMG

**Stephen Bennett**,  
Chair of Audit and  
Risk Committee,  
Castles &  
Coasts Housing  
Association

**B2  
Panel debate  
Risk vs.  
opportunities:  
Innovation,  
Robots to  
Artificial  
Intelligence**

**Alix Bedford**,  
Public Services  
Segment  
Manager, Zurich

**Alan Ross**,  
Strategic Risk  
Management  
Consultant,  
Zurich



**B3  
Future focus  
Financial  
forecast. Bullish  
with a chance of  
liquidity?**

**Gareth Francis**,  
Director of  
Treasury and  
Corporate Finance,  
Clarion Housing  
Group

**Henrietta Podd**,  
Director, JCRA

13:25 **Networking lunch and TED screenings**

14:25 **Breakout sessions, please select one option:**

**B4  
Expert talk  
Losing control:  
the story of  
governance  
non-compliance**

**Angela Holden**,  
Senior Advisor,  
Investigation and  
Enforcement,  
Regulator of  
Social Housing

**B5  
Panel debate  
Balancing risk  
and reward  
of property  
development**

**Mike Shepherd**,  
Director of New  
Business &  
Development,  
Vivid Homes

**Jonathan  
Corris**, Partner,  
Real Estate  
and Projects,  
Devonshires



**B6  
Interactive  
workshop  
Maintaining  
assurance on  
IT and cyber  
security risks**

National Cyber  
Security Centre

**Maureen  
Hopcroft**, Chair,  
Women's  
Pioneer Housing

## Tuesday 3 December – cont.

15:10 **Networking break**

15:40 **Spotlight on the private sector**  
**Risk and reward of working with the private sector**

- Mitigating third party insolvency risk
- Evaluating strength of counter parties and joint venture partners
- Approaches to joint ventures, limited liability structure and group risk structures
- Risk of private RPs entering the market

**Keith Petty**, Director of Risk and Insurance, L&Q  
**Jeff Laidler**, Partner, Gibbs Laidler

16:20 **Keynote**

An entertaining speech on how to distinguish between a calculated risk and a reckless gamble. Offering practical insights into the science of decision-making, Caspar helps combat the fear of short-term failure.

**Caspar Berry**, Former professional poker player

17:00 **Networking and drinks**

Join your peers for food, drinks, music and a little light-hearted poker game with Caspar Berry after a long day of learning and sharing.



**Provided me with lots of food for thought to take back into the work place.**

Orbit Group



## DAY 2

## Wednesday 4 December

09:00 **Pre-conference activities**

**Assurance academy**

This is your chance to ask any burning questions you may have from day one and to get a grounding on the content for day two.

**Lee Glover**, Associate Director, Haines and Watts

Chair: **Becky Tucker**, Interim Audit and Risk Director, Sovereign

**Early door discussion**

Women in Housing

A chance to network with likeminded peers, this breakfast is being hosted to promote the role of women in the social housing sector

**Rina Goldberg Lynch**, Founder and CEO, Voice at the Table Ltd

09:50 **Chair's opening remarks**

**Karen Featherstone**, Director of Assurance, Places for People

10:00 **Keynote**

Ros will share insights on risk and audit from the perspective of her current leadership role at the National Lottery Heritage Fund and past experiences working as the CEO of The Prince's Regeneration Trust and other positions in the private sector.

**Ros Kerslake OBE**, Chief Executive, The National Lottery Heritage Fund

10:40 **Keynote**

**Are your risk management arrangements supporting transformation, innovation and opportunities?**

This session will explore how, if risk management is properly utilised it enables an organisation rather than constraining it.

**Carolyn Halpin**, Chair, ALARM

11:20 **Networking break**

11:50 **Sector debate**

**Complying with building safety standards in the sector**

- Social housing consumer regulation context
- The Regulator's role and remit in relation to health and safety compliance
- Managing health and safety risk and the links to governance and culture
- Internal audit and risk perspective on what the future holds regards health and safety

**Liz Skelton**, Director of Health and Safety, The Guinness Partnership

**Karen Doran**, Assistant Director Investigation & Enforcement, Regulator of Social Housing

**Bill Byfield**, Director, Public Sector, Savills



## Wednesday 4 December – cont.

12:40

### Breakout sessions, please select one option:

**B7**

**Case study**  
**Data risk management: utilising the benefits of data, monitoring the risk**

**Arturo Dell**,  
Director of Technology and Innovation, HouseMark

**Diane Raphael**,  
Head of Quality Assurance, Group Data Protection Officer, Longhurst Group

**B8**

**Peer to peer roundtable**  
**The life of a model risk practitioner in enabling whole business assurance**

**Becky Tucker**,  
Head of Risk and Compliance, Sovereign

**Paul Bayly**,  
Head of Governance and Compliance, National Housing Federation

**B9**

**Future focussed**  
**UK housing market forecast for 2020 and beyond**

**Helen Collins**,  
Head of Housing Consultancy, Savills

**Rhys Lewis**,  
Head of Housing Market Indices, Office for National Statistics

15:20

### Panel debate

#### Putting residents at the heart of assurance

- The voice and experience of residents can provide important assurance and help identify risk
- A look at how tenant engagement can work in practice
- Discussion on the considerations which should be taken when involving tenants

**Louise Thompson**, Head of Business Services, Tpas

**Jill Haley**, Chief Executive, Byker Community Trust

**Jacqui McKinlay**, Chief Executive, Centre for Public Scrutiny (CfPS)

**Adele Rae**, Tenant, Leeds and Yorkshire Housing

16:00

### Chair's closing remarks and end of the conference

13:25

### Networking lunch

14:15

### Breakout sessions, please select one option:

**B10**

**Expert talk**  
**Being prepared for transformation projects**

**Marc Hadley-Smith**, Partner, RSM

**Steve Jarrett**,  
Managing Consultant, RSM



**B11**

**Panel debate**  
**Managing Universal Credit (UC)**

**Gemma Glass**, Head of Financial Inclusion Housing Services, Optivo

**Justin Freeman**,  
Director of Income Maximisation, ForHousing

**B12**

**Spotlight talk**  
**Planning to tender an internal or external audit**

**Barbara Anderson**,  
Chair - Audit and Risk Committee, Sovereign

**Guy Biggin**,  
Partner, Audit, Crowe

15:00

### Networking break

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	Early bird (by 7 October)	Standard
Member	£624	£699
Public sector/ not for profit	£674	£749
Private sector	£824	£899



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HOUSING  
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The National Housing Federation is the voice of housing associations in England. Our vision is a country where everyone can live in a good quality home they can afford. Our members provide two and a half million homes for more than six million people. And each year they invest in a diverse range of neighbourhood projects that help create strong, vibrant communities.

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