



BY APPOINTMENT TO  
HRH THE PRINCE OF WALES  
BEDDING MANUFACTURERS  
SLEEPEEZEE LTD  
ROCHESTER

# Sleepeeze

ESTABLISHED 1924

## PRODUCT GUARANTEE and CARE INSTRUCTIONS

*Please Keep Safe*

**Thank you for choosing Sleeppeeze. We hope that you will be delighted with your new purchase. With over 100 years of producing high quality mattresses you can be assured that every product we make is produced with care and to the highest standard.**

*Help and Advice*

**If you have any queries regarding these instructions please contact us before proceeding with the assembly of your product.**

*Tel: 01634 723557*

*Email: [customerservice@sleepeeze.co.uk](mailto:customerservice@sleepeeze.co.uk)*

# PRODUCT CARE and MAINTENANCE

Please take some time to read these guidelines and recommendations. They are designed to help you get the most from your bed and ensure you do not invalidate your guarantee.

Do...

## VENTILATION

Carefully unwrap your mattress/divan upon delivery and leave it in a well ventilated room for a few hours before covering it or sleeping on it. Some mattresses with natural or foam fillings may have a smell which should dissipate after 14 days with regular loosening of bed linen to help air circulation. Ensure the room continues to be well ventilated to help the mattress remain fresh and odour free.

## FITTINGS

Carefully remove the bag of fittings which is attached to the base in order to avoid damaging the fabric.

## BASE

We recommend using one of our divans, as an old base may not provide sufficient support and may result in the mattress sagging. If you have purchased a mattress only, ensure that the frame or divan base on which it rests is an equivalent size and solid foundation. If the frame or base is slatted, then the recommended maximum distance between each slat is 3" (76mm).

## PROTECTION

Use a mattress protector to help prolong the life of your mattress. This will minimise wear and tear, guard against marks and stains and help maintain the appearance of your new mattress.

Do...

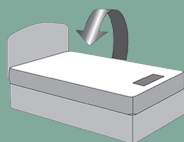
## BODY IMPRESSION

Due to the amount of quality upholstery in your mattress, your body will make a natural impression in the sleeping area, which is quite normal and not a fault.

## FEELING

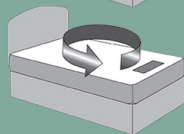
Your new bed may feel different from any you have previously used and it may take a period of time for your body to become accustomed to the different level of comfort and support that your new bed offers.

## TURN / ROTATE



Turning and/or rotating your mattress ensures even distribution of body weight and helps prolong the life of the mattress:

> A double sided mattress must be turned and rotated every week for the first three months and every month thereafter.



> A non-turn mattress must be rotated from head to foot every week for the first three months and every month thereafter.

*Mattress handles are to aid turning and rotating, a mattress should not be lifted by handles alone.*

## AERATION

Replacing the covers and sheets on a regular basis will encourage air circulation through the mattress and allow fillings to keep fresh and odour free.

## USE

If a ridge forms in the centre, this is the north south divide which forms because the centre of the mattress is not being used. This is normal for mattresses.

# PRODUCT CARE and MAINTENANCE

Continued....

*Don't...*

## BEND/ROLL

Do not bend, fold or roll your mattress as this can cause serious damage to the spring unit, the fillings and affect the overall strength and durability.

## OVERLOAD

Avoid placing exceptionally heavy or bulky objects onto the mattress and do not overload any divan drawers as this may cause permanent damage.

### Max Weight

**Standard Drawers: 15kg    Continental Drawers: 15kg**

## JUMPING

Standing or jumping on your bed can cause damage to both the mattress and the base.

## STANDING OR KNEELING

Do not stand, kneel or sit on the divan base as this will damage the surface, causing the base and mattress to dip. The base is designed to support the distribution of weight from the mattress evenly over its entire area.

## SITTING

Your mattress has been specifically designed to support weight evenly across the entire surface during sleep. Sitting on the mattress for prolonged periods of time will distort springs and affect the settlement of the fillings.

## MATTRESS LABEL

Do not remove the mattress, fire resistance certification or base labels as these serve as a means of identification to establish your guarantee.

## CLEANING PRODUCTS

Should you need to clean your mattress, any stains should be treated immediately using a damp cloth. Please avoid using detergents or chemical cleaners as these may bleach or disintegrate the fabric.

## SMOKING

Do not smoke in the bed or use open flames near the bed.

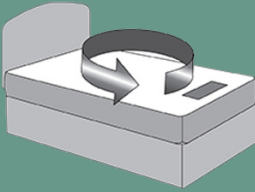
# PILLOW TOP CARE

## Care Guide

### SETTLEMENT

Pillow tops will show more signs of settlement initially so following rotation instructions is critical.

### ROTATE



When rotating the pillow top should be 'dressed'. This means pulling the edges out and down to stretch the top panel.

Rotation guide – Rotate weekly head to toe for the first three months and monthly thereafter.

Pillow top mattresses are designed to be single sided so you should turn them from head to foot only.

*Mattress handles are to aid turning and rotating, a mattress should not be lifted by handles alone.*

### IMPRESSIONS

The nature of the pillow top design means the mattress surface will have deeper body impressions as the mattress settles, this is expected and will not affect your comfort.

### USE

If a ridge forms in the centre, this is the north south divide which forms because the centre of the mattress is not being used. This is normal for pillow top mattresses.

### SINGLE USE

When you are a single occupant on a double, king or super king mattress: we recommend that you sleep on each side of the mattress and the middle, an evenly distributed amount of time. This will help reduce the amount of settlement on your mattress.

*DISCLAIMER: Super king size (6'0) and King size mattresses (5'0) will show signs of settlement more so than a smaller size mattress. This is because there is a wider area in the centre of the mattress that doesn't get used and the fillings don't become compacted.*

# PRODUCT ASSEMBLY INSTRUCTIONS

You will require the following tools to assemble your bed

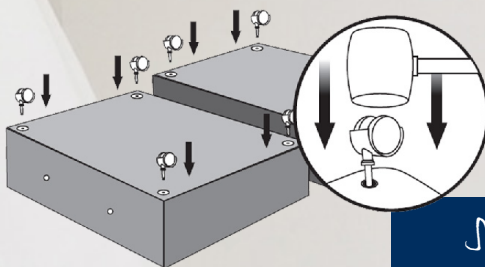
- RUBBER Mallet
- LARGE FLAT-ENDED SCREWDRIVER
- SCISSORS

## *Assemble Castors*

Turn the divan base on its top so that the underside is accessible. Push each castor into the pre-drilled hole and gently tap the castor home with a rubber mallet.

### **DO NOT USE EXCESSIVE FORCE**

When all castors have been fitted to all corners of both divan halves, turn upright on the floor and push together.



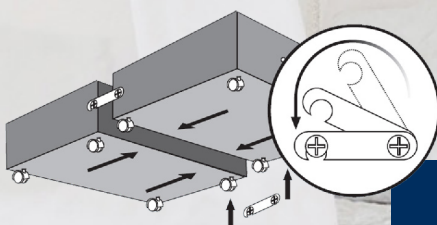
*Step 1*

## *Secure Linking Bars (if not already attached)*

With the divan bases on their castors, locate the linking bar screw holes at the point where the two halves of the divan meet. Screw the right side of the linking bar to the right base as shown.

Attach the left screw to the left base and join the linking bar to it. Tighten both screws to secure the linking bar.

Repeat this process on the opposite side of the base.

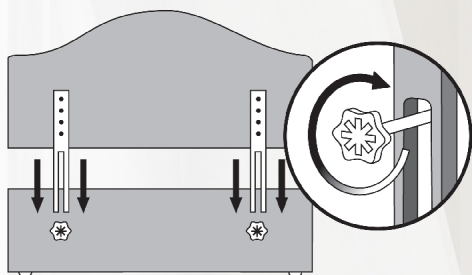


*Step 2*

## Fixing Your Headboard

Locate the four headboard securing points at the head end of the bed. These are marked with a small plastic tag that has been inserted through the fabric and into the divan frame. Carefully break through the fabric with your screwdriver to reveal the screw-hole and then carefully remove the small plastic tag. Carefully press the headboard bolt through the material until it presses against the fitting and twist the headboard bolt clockwise.

*If you press the headboard bolt into the frame too hard, there is a possibility that you could dislodge the fitting out of the frame.*



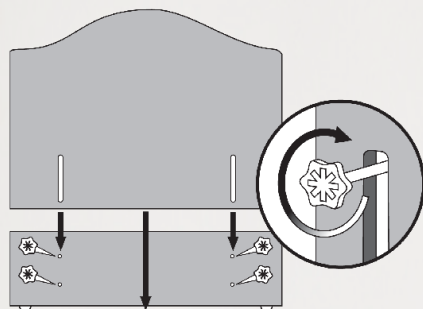
### Fix Headboard Bolts - Strutted

Continue to screw until secure. Your headboard can now be gently lowered down over the securing pins and tightened to secure the headboard against the divan base.

Adjust the height of the headboard to where you want it and make sure it is level.

Spacer blocks are provided if required for padded headboards and also the ottoman bases.

*A strutted headboard should sit on top of the mattress when on the base before the screws can be tightened.*



### Fix Headboard Bolts - Free Standing

Place the headboard in the upright position and up against the head end of the divan. Note that the struts for a floor-standing headboard are built into the headboard itself. Position the headboard upright at the head end of the bed. Line the struts up with the screw holes in the divan base. Keep the bottom of the headboard flush on the floor.

Slowly move the headboard into a position where the pierced holes can now be seen through the headboard attachment holes.

Insert the headboard bolt into the pierced hole and screw up until hand tight; repeat this with the remaining bolts.

Step 3



## Remove the Drawer Retaining Straps

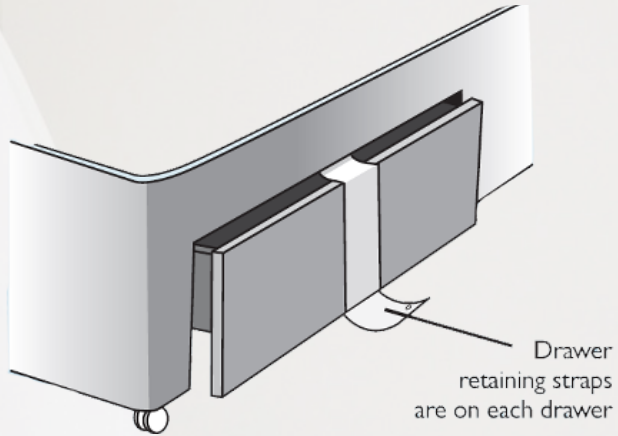
Drawer retaining straps ensure that the drawers do not slide open during transit. They are stapled on the underside of the divan and along the top of the divan frame inside the drawer.

When the bed is in position, carefully remove the straps from each drawer. Release the straps from the underside of the divan before attempting to release the strap from the fastening point inside the drawer. The straps are secured to the divan with staples so either carefully remove or flatten these. Alternatively, carefully cut the straps and trim any excess cloth.

### DO NOT OVERLOAD DRAWERS

If the drawers are removed, please ensure you insert them back carefully, ensuring the wheels on the drawer runner are inserted into the runner on the base.

**DO NOT FORCE** the drawer back as this will damage the runners.



## Step 4

## Standard Base Fitting Contents

### Single Bed

6x Castors or glides  
2x 50mm Headboard bolts

### Double or King Bed

8x Castors or glides  
2x 50mm Headboard bolts

### Super Kind Bed

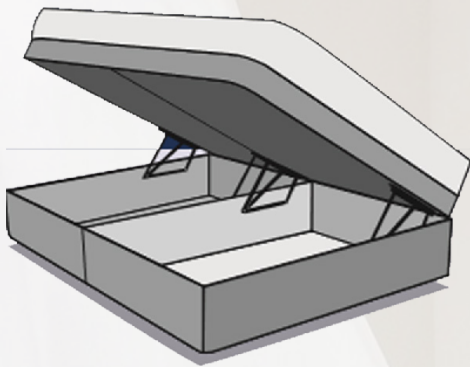
12x Castors or glides  
4x 50mm Headboard bolts



# *Ottoman Assembly Instructions*

**Important – Please read these instructions fully before starting**

- ADULT ASSEMBLY IS REQUIRED.
- WE RECOMMEND THAT TWO PEOPLE ASSEMBLE THE BED.
- DO NOT USE POWER TOOLS.
- NEVER LEAVE CHILDREN NEAR THE OTTOMAN WITHOUT SUPERVISION.
- THIS PRODUCT HAS A POTENTIAL FOR ENTRAPMENT IN THE MOTION UNIT. KEEP FINGERS, HANDS AND FEET AWAY FROM THIS AREA WHEN IN USE.
- ONCE ASSEMBLED THE DIVAN BASE SHOULD NOT BE OPERATED WITHOUT THE MATTRESS IN POSITION.
- ONLY USE THE HANDLES TO RAISE THE BED, TO LOWER PUSH DOWN ON THE OTTOMAN.
- DO NOT DISCARD ANY PACKAGING UNTIL YOU ARE SURE THAT YOU HAVE ALL THE ASSEMBLY PARTS.
- PLEASE DISCARD ALL PACKAGING IN A RESPONSIBLE MANNER.



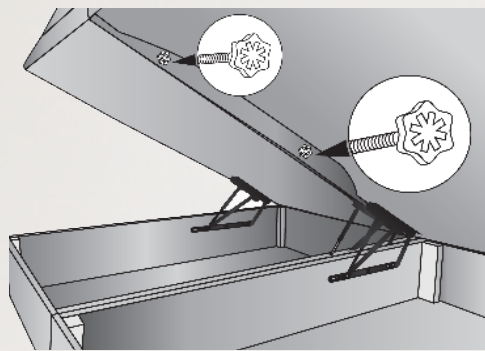
### *Remove Transit Straps*

The divan base should be laid on a flat surface and the transit straps should be carefully cut with a pair of scissors.

Open each top with extreme caution and remove the bag of fittings

*For steps 2 and 3 follow the previous steps for linking the divan halves and inserting the castors on page 4.....*

### *Step 1*



### *Secure the Divan Lids*

Open the divan top with extreme caution using the handles provided.

Locate the two holes along the centre rail on the right hand base and pierce with the screwdriver. Insert the 50mm screws and turn by hand until fully tightened.

*For steps 5 follow the previous steps for fixing head-board bolts on page 5.....*

### *Step 2*

## *Ottoman Base Fitting Contents*

### *Single Bed*

6 x castors or glides depending on the specification  
2 x 120mm headboard bolts  
2 x spacer blocks

### *Double or King Bed*

8 x castors or glides depending on the specification  
2 x 120mm headboard bolts  
2 x 50mm lid joining bolts  
2 x spacer blocks

### *Super King Bed*

12 x castors or glides depending on the specification  
4 x 120mm headboard bolts  
2 x 50mm lid joining bolts  
4 x spacer blocks

# Our Product Guarantees

Sleeppeeze is confident all of our beds are made to the highest standards. Therefore we will offer the following guarantee:

> **10 Years:** Sleeppeeze divan sets (Sleeppeeze mattresses purchased with a Sleeppeeze divan base)

> **10 Years:** Sleeppeeze mattresses (when purchased separately)

> **2 Years:** Adjustable motors and handsets

> **1 Year:** Divan drawers, drawer runners, linking bars, castors and glides and mattress toppers

In the unlikely event of a defect becoming apparent, please contact your retailer within ONE month of the problem occurring. Give the retailer proof of purchase along with the nature of the issue and any photographs you have taken, which will help us to identify the potential cause. Following an inspection by the retailer and/or an independent inspection company, the defective product will be repaired or replaced free of charge.

## TERMS AND CONDITIONS

> General wear and tear, including staining, excessive soiling, abrasion, tears and burns, misuse and normal bed filling settlement are excluded.

> This guarantee is non-transferable and valid from the date of the original purchase only.

> Consistent with meeting its obligations under the guarantee, Sleeppeeze reserves the right to undertake the lowest cost option to it. This may involve rectifying the problem, arranging for the unsatisfactory component to be replaced or refunding part of the original purchase price.

> This guarantee does not extend to non-domestic usage, or to goods which are taken outside of the UK.

> This guarantee may be invalidated if the purchaser does not follow or carry out proper care procedures as outlined in the guidelines or where the product has been adapted, abused or altered.

> The terms of this guarantee in no way limits legal and statutory rights.

> Sleeppeeze reserves the right to change specifications without prior notice as part of our continuous improvement policy.

# Sleepeeze

ESTABLISHED 1924

*Thank you for purchasing  
your Sleepeeze product. If  
you love your new mattress as  
much as we do, please leave us  
a review on Trustpilot.*



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