

Product care and maintenance

Thank you for purchasing one of our products. Below are a few guidelines to help you make the most of your new product.

Mattresses

Once removed from the packaging, please leave your mattress uncovered in a well-ventilated room for a few hours to allow the mattress to acclimatise to the room temperature. Your new mattress may give off an odour after it is unpacked. Don't worry, this is totally safe and will dissipate over time.

Ventilation and airing the mattress daily will help this process. Do not stand or store the mattress on its side, ensure it is kept flat at all times.

The materials used in your mattress are designed to conform to your body's contour and some compression or settlement of fillings is normal. Do not turn over your mattress, however, to ensure even settlement, rotate the mattress every 4-6 weeks. We recommend the use of a mattress protector, which will help to maintain a hygienic sleep surface, maintain the appearance of your mattress and may contribute to the longevity of the product.

Without use of a mattress protector, your guarantee will be void.

Do not use detergents or chemical cleaners on your mattress cover as this may damage the material. Please refer to the care label for cleaning instructions of the removable cover.

Guarantee

The guarantee covers internal mattress construction for a period of 5 years and the cover for 1 year against faulty manufacturing. We undertake to repair or replace at our discretion, any of our products free of charge during this period if an inspection or photographs reveal poor workmanship or faulty materials that lead to excessive visible settlement (Settlement tolerances noted below). Maximum individual weight capacity 18st (114kg). The manufacturer does not offer a cash alternative.

Age of product	0 – 6 months	6 – 12 months	12 – 24 months	24 – 36 months	36 – 60months
Standard mattress	2.5 cm	3 cm	3.5 cm	4 cm	4.5 cm
Pillow top mattress	3 cm	3.5 cm	4 cm	4.5 cm	5 cm

The guarantee does not cover normal ageing or wear and tear, changes in hardness of any of the components, nor does it cover light discolouration of polyurethane foams, or latex, or dislike of the inherent smell of any of the components.

We reserve the right to:

- Substitute with materials of a comparable or higher quality if the identical materials are not available
- Refuse service if the fault in the product is due to causes other than poor workmanship or faulty materials
- Refuse to handle or service any product that is in soiled or unhygienic condition or has been abused. Examples of abuse include (but are not limited to):
 - Use without bed linen
 - Using a mattress with a base for which it was not designed. Slats on a bed frame to be no less than 7cm minimum width and no more than 10cm apart
 - Bending or folding the mattress
 - Excessive wear and tear (e.g. jumping on the mattress or repeated localised pressure on the edge)

This guarantee applies only where goods have been maintained in line with the care instructions above. The guarantee does not affect your statutory rights. Under the law, the Contract of Sale exists between the retailer/store and the consumer. Consequently, any claims made under this guarantee must, in all circumstances, be made through the retailer from whom the bed was purchased. Please ensure you retain your receipt as proof of purchase. In the event of a complaint, the retailer will liaise with the manufacturer on your behalf. This guarantee applies only to goods purchased from an authorised retailer of Breasley in the UK & Eire and, in all instances, applies to product only where it has been used and maintained in accordance with the manufacturers' guidelines and instructions. In the event of a dispute Breasley may request a 3rd party inspection by a recognised organisation.