

During this time, we would like to understand how COVID-19 is impacting businesses in Wandsworth. We want to hear from you about what you need in the short, medium and long term so please complete this form to let us know how this challenge is affecting you and your staff.

1 Area in which your business or businesses are located

- SW8 SW11 SW12 SW15 SW16 SW17 SW18

2 Which of the categories below best describes your business

- | | | |
|--|---|---|
| <input type="radio"/> Retail | <input type="radio"/> Wholesale/Distribution | <input type="radio"/> Transport/Storage |
| <input type="radio"/> Construction | <input type="radio"/> Manufacturing (including food services) | <input type="radio"/> Property |
| <input type="radio"/> Hotel/accommodation | <input type="radio"/> Café, Restaurant, Bar or Pub | <input type="radio"/> Leisure/Lifestyle |
| <input type="radio"/> Health and social care | <input type="radio"/> Arts, entertainment and events | <input type="radio"/> IT and digital |
| <input type="radio"/> Professional services | <input type="radio"/> Other (please specify) _____ | |

3 Are you trading at the moment?

- Yes No

4 Have you been designated an essential business?

- Yes No

5 On average, how many full-time equivalent staff does your business employ in Wandsworth? (Please tell us the number before the current COVID-19 crisis came into effect)

- None: owner/proprietor run business 1-10 11-50 51 plus

6 Have you taken on staff as a result of Coronavirus (COVID-19)

- Yes No

7 If you employ staff have you furloughed staff under the government's Job Retention Scheme?

- Yes No

8 If you employ staff, have you had to reduce staff numbers?

- Yes No

9 How likely is it that you will have to reduce staff numbers in the coming months?

- Very likely Fairly likely Not likely Not at all likely Don't know

10 How useful are you finding Government advice for businesses regarding the Coronavirus (COVID-19) crisis?

- Very Useful
 Useful
 Somewhat useful
 Not Useful

11 What challenges is your business facing as a result of COVID-19 (tick all relevant boxes)

- Cash flow
 Declining sales
 Repaying your loans
 Supply chain disruption
 Insurance cover
 Staff retention
 Staff at risk
 Property costs (rent/mortgage/business rates)
 None
 Other (please specify) _____

12 On March 11 2020, the Chancellor announced in his budget that to combat the COVID-19 crisis businesses getting either Small Business Rate Relief (SBRR) or Retail Discount Relief would receive a government grant depending on which relief they were getting. Are you eligible for any of the grants so far announced?

- Yes
 No

13 Have you applied for any of the following?

Business Support Grant Receiving Small Business Rates Relief = £10,000 grant payment.

- Yes
 No

Retail, Hospitality and Leisure Grant Receiving Retail Discount with a rateable value of up to £15,000 = £10,000 grant payment.

- Yes
 No

Retail Hospitality and Leisure Grant Receiving Retail Discount (Retail, Hospitality and Leisure) with a rateable value of £15,001 to £50,999 = £25,000 grant payment.

- Yes
 No

14 Have you applied for a Coronavirus Business Interruption Loan?

A new temporary Coronavirus Business Interruption Loan Scheme, delivered by the British Business Bank, will support primarily small and medium sized businesses with a turnover under £45 million to access bank lending and overdrafts. The Scheme will support loans of up to £5 million in value. Businesses can access the first six months of that finance interest free, as government will cover the first six months of interest payment

www.british-business-bank.co.uk/ourpartners/coronavirus-business-interruption-loan-scheme-cbils-2/

- Yes
 No

If yes – have you experienced any problems/barriers? Yes No

Please comment if yes:

If No, please give your reasons:

16 If COVID-19 related restrictions continue over the next two to three months, which of the following could be a concern for you? (tick all relevant boxes)

- Lost income
- Possible cessation of trading
- Other (please specify) _____
- Reduced Productivity
- Staff redundancies
- Site premises closure
- Cash Flow

17 Again, assuming the restrictions remain in place for the next two to three months, what measures are you considering taking? (tick all relevant boxes)

- Reducing staffing
- Reducing other fixed costs such as rent
- Identifying new customers
- Changing business operations e.g. online services, home delivery
- Taking on debt or equity
- Active cash flow measures such as deferring tax payments, invoice factoring etc.
- Temporarily closing the business
- Permanently closing the business
- Taking on more staff
- Other (please specify) _____

18 What specific support do you think you'll need in the next month?

19 What specific support do you think you'll need in the next three to six months?

20 What aspects of business continuity and resilience would you most appreciate receiving advice and support on? (tick all relevant boxes)

- | | | |
|---|---|--|
| <input type="checkbox"/> Sourcing new suppliers | <input type="checkbox"/> Navigating Finance Options | <input type="checkbox"/> Continuity Planning |
| <input type="checkbox"/> Support with staffing issues | <input type="checkbox"/> Digital Skills Training | <input type="checkbox"/> Property issues |
| <input type="checkbox"/> Insurance issues | <input type="checkbox"/> Other (please specify) _____ | |

21 Have you already received advice and support?

- Yes No

22 If yes – what organisation was this from?

23 Please use this comment box to give further information or to raise other COVID-19 related topics that you would like us to be aware of:

Please provide a contact name and contact details if you would like the Economic Development Office to contact you.

Please click the submit button and it will email the form back to us.
Alternatively email the form to: BusinessGrowth@richmondandwandsworth.gov.uk

