



Sent to BID Businesses on 19th March 2020

TfL Service Update During COVID-19 Pandemic

A MESSAGE FROM TFL

Good morning,

I am writing to update you on some service changes we are making, following the announcement by Government to stop non-essential contact as a result of the Covid19 epidemic. We are making a number of changes to ensure a safe and reliable service, so that London's critical workers, such as doctors and nurses, can make essential journeys.

From today, some London Underground (LU) stations that do not interchange with other lines are likely to close until further notice, depending on how many LU staff are able to come to work during the COVID-19 pandemic.

From this Friday (20 March), there will be no Waterloo & City line, Night Tube or Night Overground services until further notice. The stopping of Night Tube and Night Overground services will enable more time for work to be done overnight and to give resilience to the day Tube service.

From Monday 23 March, TfL will gradually reduce other services across the TfL network to provide a service for critical workers to get to where they need to. This will enable TfL to keep the most used stations and services open and running. TfL is aiming to run Tube trains every 4 minutes in Zone 1, with the potential to further reduce this further.

Similarly, from next week until further notice, London Overground, TfL Rail, the DLR and London Trams will run fewer services.

In addition, from today, up to 40 London Underground (LU) stations that do not interchange with other lines will be closed until further notice. Anyone who needs to make essential journeys should check www.tfl.gov.uk for live travel updates before they travel. Further details about stations potentially impacted can be found [here](#).

I want to reassure you we will continue to be your point of contact throughout this period. As I am sure you can understand, like everyone else, we are under increasing strain, so please bear with us as we work to answer your queries as fast as we can.

We would also be grateful for your support sharing this information particularly on social media including [Twitter](#) where you can retweet information about the service changes. Please let me know if you would like some text for your own tweets.

Thank you again for your support during these challenging times.

Best wishes,

James Pickard | Community Partnerships Specialist

Local Communities & Partnerships | Public Affairs & External Relations | Transport for London

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If you are a Clapham Junction BID business and you have missed any of these communications, or for more information – please contact Roz Lloyd-Williams, The Executive BID Director, The Junction BID Tel: 07522 812299 email: roz.lloyd-williams@thejunctionbid.co.uk