



THE JUNCTION BID
HEART OF BATTERSEA

Sent to BID Businesses on 1st June 2020

Social Distancing Plans for Queues and Pavement stickers

As you will know from my recent Newsletter, The BID recently produced a Risk Assessment report for the Council detailing an array of issues (regarding Social Distancing) which include road widening, suspension of parking bays, pinch points and speed limits across the BID and we await to hear their review.

We also wanted to highlight some initiatives to businesses, which you might like to consider regarding queuing systems outside your business:

- We recommend, where possible, that you might like to introduce Queue Marshalls to oversee the queue
- Or, create an appointment scheme (to reduce the burden and risk of long queues forming)
- Some stores might like to issue tickets – asking customers to return within a certain timeframe when their number appears.
- If your business is larger in size and you have your own brand App –you might like to introduce an appointment scheme through the App, so customers can be notified on their mobile phone – two minutes before their pre-booked appointment begins
- We strongly suggest you talk to your neighbouring businesses to possibly work a scheme and perhaps look at your opening times
- A bottle of disinfectant spray and a note (detailing your social distancing measures instore) at your entrance is important
- For detailed information for **specific business categories** – I am resending you the link which is very helpful: <https://www.hse.gov.uk/risk/casestudies/>

The BID will be producing **pavement stickers for social distancing** - issuing two stickers, plus an end of the line sticker, for businesses who would like them – please do email me to let me know.

-ends-

If you are a Clapham Junction BID business and you have missed any of these communications, or for more information – please contact Roz Lloyd-Williams, The Executive BID Director, The Junction BID Tel: 07522 812299 email: roz.lloyd-williams@thejunctionbid.co.uk