

Document Number: POL_Q002	Title: Quality Policy Statement	Version Number: 1.1	Effective Date: 13/03/2023
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Introduction

dB Attenuation Limited aims to provide defect free products and services to its customers on time and within budget. To support the business in achieving the goals, dB Attenuation Limited have developed and implemented an independently certified quality Management System complying with the requirements of ISO 9001. The Management System contains policies, procedures, and document templates, as well as aspects specific to the design, manufacture and installation of noise and vibration control systems for us to utilise in our processes.

Policy

The management is committed to:

- Develop and improve the Quality Management System
- Continually improve the effectiveness of the Quality Management System
- The enhancement of customer satisfaction.

The management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Establish the Quality Policy and to set Quality Objectives at relevant functions, levels, and processes.
- Ensure that the Management Reviews set and review the Quality Objectives, and report on the internal audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- Ensure the availability of resources.

The structure of the Quality Management System is defined in the Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual. The Organisation complies with all relevant statutory and regulatory requirements. The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is annually reviewed to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff and to relevant interested parties. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Danny Blacklock
Managing Director



Date

23/3/26

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Revision History		
Version No.	Effective Date	Description
1.0	03/05/2022	Original
1.1	13/03/2023	Added revision history, changed header and footer.