



# Volunteer Census 2023

## Top reasons for volunteering

- Passionate about providing sports and wellbeing opportunities
- Want to help people

**84%** of volunteers plan to keep volunteering the same amount of time, or more



**65%** of volunteers feel part of the CSSC volunteer community



**66%** of volunteers would recommend volunteering with CSSC to a friend



## You said. We listened

Volunteering for CSSC is great fun and brings about a sense of family.

**Gives a me a fantastic sense of achievement.**

I'm very new but have already been introduced to other volunteers by my VTL, who has been great in helping me to understand the role.



**78% of you said that policies and processes are a barrier to volunteering.** We will work hard to address this in 2024.

**54% of volunteers feel recognised for their efforts.** We would like this figure to be higher, so will review our current recognition scheme.

**Improving communication and connections between volunteers is an important area we need to focus on.** We're launching a volunteer consultation panel and identifying ways to further enhance connections between volunteers.

**We are investing in a five-year volunteering improvement plan** encompassing recognition, training, and volunteer development opportunities.