

CHAMELEON[®]
TECHNOLOGY

Gateway Connect Installation Guide for Environmental Data Monitoring Trials

If you were given the Gateway Connect device as part of a trial, this guide will help you set up the device.



Power up

Please plug the **Gateway Connect** into a standard mains socket. We recommend placing the device in a room that accurately reflects the temperature of your home - avoid placing it on top of a radiator or on a windowsill, as this may impact the temperature readings - unless you have been directed otherwise.

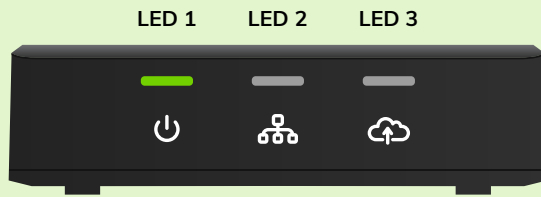
Once plugged in, the LED lights on the device will start to light up. The left LED will light up first and once the device has connected to the internet via 4G, the right LED will light up as well.

For more information on the status of the LED lights of the device, please refer to the LED Guide on the next page.

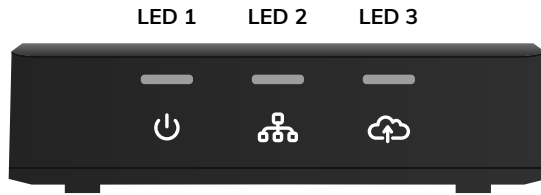
Once both of the LEDs are on, your **Gateway Connect** is ready to be connected to your home's smart meter.



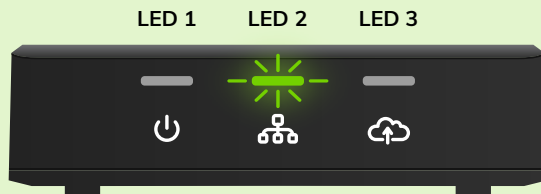
LED Guide



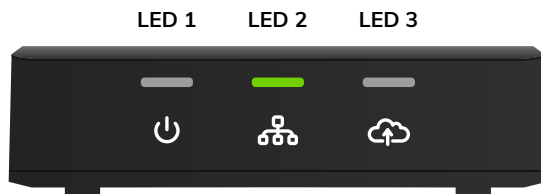
LED 1 Solid = Power On



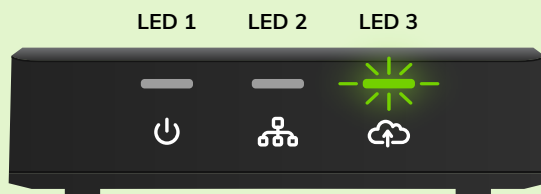
LED 1 Off = Power Off



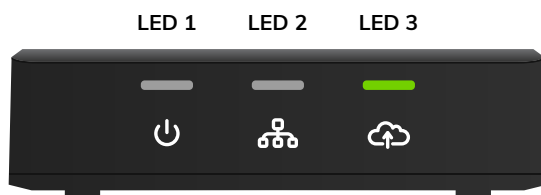
LED 2 Flashing = Meter Pairing



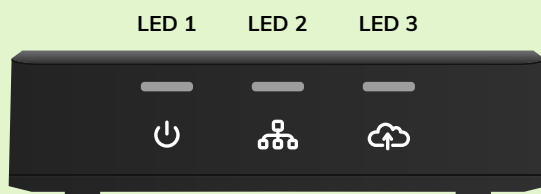
LED 2 Solid = Meter Paired



LED 3 Flashing = Internet Connecting



LED 3 Solid = Internet Connected



LED 3 Off = No Internet

Frequently Asked Questions

Do I need an engineer to install the device?

No – you can easily install it yourself and activate it remotely. Just follow the steps outlined above.

Where in my house should I place the Gateway Connect for optimum data?

Unless advised otherwise, we'd recommend placing the device in a room that's a good representation of the temperature of your home – so ideally not on top of a radiator, or on a windowsill, which might affect the temperature readings.

In addition, if you are experiencing difficulty connecting your Gateway Connect to your smart meters, we recommend moving it closer to your electricity meter to establish a stable connection.

How much does it cost to run the Gateway Connect device?

The device uses approximately 0.5 – 0.9 watts when plugged in continuously. This is equivalent to about 1 cup of coffee per year.

If you have any questions or need further support, please visit our Frequently Asked Questions or contact your Social Housing Provider.

[View all FAQs](#)

