

1. POLICY

This statement is made by Centurion to demonstrate our commitment to delivering excellence in our products and services.

2. GOVERNANCE AND LEADERSHIP

Quality is managed at a regional level. All Regions shall aim to be aligned with the requirements of ISO 9001 standard ensuring a systematic approach that fosters an optimal quality culture, compliance with the law and achieves continuous performance improvement.

Each Region shall ensure alignment with the business goals to drive sustainable growth and long-term success.

3. RESPONSIBILITIES

- We strive to exceed **customer expectation** by providing high-quality solutions tailored to their needs.
- We implement a **structured approach** to quality management, ensuring efficiency and effectiveness across all operations.
- This Policy will be **reviewed on a regular basis** to ensure ongoing suitability and will be made available to all interested parties.

Management shall:

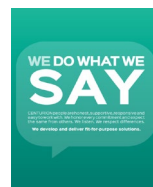
- The Region President ensures the implementation of this policy.
- Provide resources and support for quality initiatives.

Employees:

- Follow all legal and company procedures and guidelines.
- Report inefficiencies



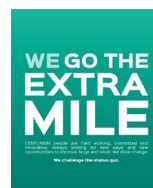
We work ethical, are accountable and work in compliance with standards



Consistency, integrity, and adherence to our processes



Strong collaboration provides a culture of continuous improvement



Exceeding customer expectations