

Risk Assessment Summary

Windermere Lake Cruises prides itself on its excellent safety record. Organisers and Teachers can therefore be confident that safety is a priority. For your information please find enclosed copies of Passenger Certificate, Onboard Safety Announcement (see description below) and a summary of risks identified for passengers (Risk Assessment). The notes below are to help the reader understand the documents.

Passenger Certificate

Issued by the Maritime and Coastguard Agency, when the vessel has been surveyed and found to comply with the provisions of the Merchant Shipping Act.

Please note: WLC operates sixteen class V vessels and the enclosed Passenger Certificate is a sample and not necessarily the vessel you will sail on.

Onboard Safety Announcement

Prior to, or immediately after departure the following Safety Announcement will be made. This vessel is equipped with float-free buoyancy equipment, which is situated on the main deck(s) in the form of inflatable liferafts, seating and lifebuoys. In the unlikely event of an emergency requiring evacuation, passengers will be directed to the nearest exits, at which point the liferafts will automatically inflate ready for boarding. Lifejackets are also available and crew will direct passengers to their location. Please note: There are slight variations to the Safety Announcement, dependant on the vessel.

Risk Assessment 1

On arrival or during the departure from a pier the vessels mooring ropes will become stressed. It is therefore recommended that passengers stay clear of the rope work area.

Risk Assessment 2

On arrival or during the departure the vessel may strike the pier, particularly in windy conditions. It is therefore recommended that passengers remain seated during the berthing and departure manoeuvre.

Risk Assessment 3

The entrance and exit doors have in place a threshold to stop the ingress of water; there are also stairs and dependant on the lake level a step up or down to the vessel or gangway, all of which could cause a trip hazard. It is therefore recommended that passengers use extreme care, whilst moving around the vessel. Please note members of the crew are always available to give assistance.

Risk Assessment 4

On arrival or when leaving a pier the vessel will rub along the side of the pier, Therefore hands, fingers etc can become trapped between the vessel and the pier, with this in mind, all extremities must be kept in board

Risk Assessment 5

During embarkation and disembarkation of passengers, there is a tendency for people to push toward the gangway, particularly children, increasing the risk of tripping or slipping. It is therefore requested that passengers remain orderly during embarkation and disembarkation and follow the instructions given by the staff.

Risk Assessment 6

During wet weather the deck may become slippery dependant on the passengers footwear. Therefore it is requested that passengers, in particular children do not run on deck.

Risk Assessment 7 - Relates to staff ties and loos clothing. It does not effect customers

Risk Assessment 8

Other lake users can cause obstruction and safety concerns to the normal running of Windermere Lake Cruises such as other vessels, swimmers etc around WLC piers.