

## COVID 19 Risk Assessment – Boat Hire Department

Covid-19 is a new illness that can affect your lungs and airways. It is caused by a virus called Coronavirus. Symptoms can be mild, moderate, severe or fatal. Windermere Lake Cruises have carried out a full risk assessment of all our operations prior to re-opening, the following relates to our Boat Hire Department.

What are the hazards?	Who might be harmed	Controls Required	Additional Controls	Action by who?	Action by when?	Done
Spread of Covid-19 Coronavirus	<ul style="list-style-type: none"> <li>Employees</li> <li>Passengers</li> <li>Contractors</li> <li>Visitors</li> <li>Members of the Public entering the premises</li> <li>Customers Including vulnerable groups: <ul style="list-style-type: none"> <li>Children</li> <li>Elderly</li> <li>Expectant Mothers</li> <li>Those with existing underlying health conditions)</li> </ul> </li> </ul>	<u>Hand Washing</u> <ul style="list-style-type: none"> <li>Hand washing facilities with soap and water in place.</li> <li>Stringent hand washing taking place.</li> <li>Drying of hands with disposable paper towels.</li> <li>Hand sanitisers have been positioned at every pier and point of sale (checked twice daily).</li> <li>Individual hand sanitisers issued to employees working in areas with limited access to dispensers.</li> </ul>	Employees to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. Also reminded to catch coughs and sneezes in tissues – Follow Catch it, Bin it, kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be made available throughout the workplace.	WLC	June 2020	Done

		<p><u>Cleaning</u></p> <ul style="list-style-type: none"> <li>• Enhanced cleaning routines introduced in all areas.</li> <li>• Anti-viral cleaning products supplied and training given in usage.</li> <li>• Staffing levels increased to ensure enhanced cleaning can take place</li> <li>• Boats are taken into cleaning zone between hires for sanitizing. Anti-viral cleaner used on high-touch areas such as steering wheel, dashboard and controls, handrails, and window openers.</li> <li>• Interval between hires for each boat has been extended to allow adequate cleaning time.</li> </ul> <p><u>Buoyancy Aids</u></p> <p>All buoyancy aids and life jackets undergo strict 48hour quarantine period between uses. All items are checked and</p>	<p>To help reduce the spread of coronavirus (COVID-19) reminding everyone of the public health advice –</p> <p>Posters, leaflets and other materials are displayed around the premises.</p> <p>Waste materials disposed of regularly</p> <p>Rigorous checks will be carried out by line managers to ensure that the necessary procedures are being followed.</p>			
--	--	--	--	--	--	--

		<p>sealed prior to going back into service.</p> <p><u>Social Distancing</u> Online booking system introduced to avoid large queues and to reduce the need to make a cash/card transaction.</p> <p>One-way system introduced so departing and returning boats do so from separate piers.</p> <p><u>Wearing of PPE</u> Boat hire operation is primarily an outdoor activity, a risk assessment has identified that employees engaged in the enhanced boat cleaning routine shall wear disposable aprons and gloves. Staff dealing with buoyancy aids will also wear disposable gloves. Staff administering first aid have access to disposable face visors.</p> <p><u>Symptoms of Covid-19</u></p>	<p>Staff to be reminded on a daily basis of the importance of social distancing both in the workplace and outside of it. Management checks to ensure this is adhered to.</p> <p>Staff to be reminded that wearing of gloves is not a substitute for good hand washing.</p>			
--	--	--	--	--	--	--

		<p>If anyone becomes unwell with a new continuous cough or a high temperature in the workplace, they will be sent home and advised to follow the stay at home guidance.</p> <p>Managers will maintain regular contact with staff members during this time.</p> <p>If advised that a member of staff or public has developed Covid-19 and were recently on our premises (including where a member of staff has visited other work place premises such as domestic premises), the management team will contact the Public Health Authority to discuss the case, identify people who have been in contact with them and will take advice on any actions or precautions that should be taken.</p>	<p>Internal communication channels and cascading of messages through line managers will be carried out regularly to reassure and support employees in a fast-changing situation.</p> <p>Line managers will offer support to staff who are affected by Coronavirus or has a family member affected.</p>			
--	--	---	--	--	--	--