

Crewmate Code of Conduct

The Crewmate Code of Conduct exists to help Volunteer Crewmates have the best possible experience volunteering, and to ensure every child is safeguarded and can enjoy session without disruption. As always if you have any questions or concerns, come and speak to us!

1. Arrive on time
 - We ask Crewmates to arrive between 3:30 and 3:45; any later than this and we ask that you let us know you are running late.
 - If you arrive late more than three times in a row, we will follow up to discuss any barriers you might be facing in getting to session on time.
2. Pass on concerns about your Young Pirates
 - When a Young Pirate is worried or sad in session you do not need to handle it alone, get a member of the Session Team.
3. Help us maintain a 'no phone zone'
 - Our session space is a 'no phone zone' for Young Pirates, so we ask Crewmates to help set an example by putting their phones away during sessions.
4. Respect the Sessions Leader
 - In session there are times to talk amongst your groups and times when the Session Leader calls everyone back to listen. Please model good listening to your groups and help the flow of session.
5. Be flexible
 - Sometimes we might need to reshuffle groups, or your Young Pirate might need to step out for a break. Feel free to grab a book if you have a moment to spare!
6. Be patient
 - Sometimes our Young Pirates might arrive with tons of energy, or sometimes they might be a little disengaged. Whatever their energy levels may be, we ask that you support them to get the most out of session.
 - If you're struggling to motivate them, the Session Team will have lots of tips.
7. Give lots of praise and find the positives
 - Positivity is powerful: frame as much as you can as 'do' rather than 'don't'

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- We are a space of relentless positivity so, even if your Young Pirate is having a tricky session, there is always something to celebrate, such as their effort or learning from a mistake.
 - We ask for you to have a growth mindset and focus on progress; it's okay if their work isn't perfect, we want them to enjoy sessions and grow in confidence.
8. Ask for help
 - If working with your Young Pirates is challenging, ask a Session Leader for support: they are there to help you throughout session.
 9. No physical contact
 - High fives and fist bumps are encouraged but do not hug your Young Pirates.
 10. Have fun and get stuck in!
 - Games are not just for Young Pirates! Get stuck in with the session by reading, sharing your ideas for writing and playing games.

We work to support our volunteers to be the best they can be. We will have a follow up conversation with you with tips and advice if you are having difficulty with any of the above. If you have any questions or suggestions about our Code of Conduct you can arrange a chat with volunteering by emailing volunteering@literacypirates.org



