

RADICAL AND CREATIVE PARTNERSHIP WITH PARENTS AND CARERS

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Parents

POLL

- Go to slido.com
- Code 793586
- Answer questions!
- “Has your institution as a whole made a **conscious** effort to work more closely /in partnership with parents/ carers?”
- “Have you **personally** had to deal with a scenario where parent/ carer involvement was challenging / stressful?”

CONTEXT

- Changing dynamic of parent/ carer /child relationships in 21st century
- Cultural factors
- Financial 'investment'
- Media spotlight
- Suicide discussion
- Expectations of role of universities (academic v 'wellbeing')
- Confidentiality in all its forms
- Working with the NHS/ liaison issues



Would universities call parents in a mental health crisis?

By Sean Coughlan

BBC News family and education correspondent

1 day ago | **Family & Education**

"I got a knock on the door at 2.45 in the morning," says Lee Fryatt.

It was the police. His son Daniel, a 19-year-old student at Bath Spa

WHAT ARE THE LEGAL IMPLICATIONS OF INCREASED INVOLVEMENT?

- Legal/ university; relationship is between HEI & student, but may wish to 'court' parents/ carers

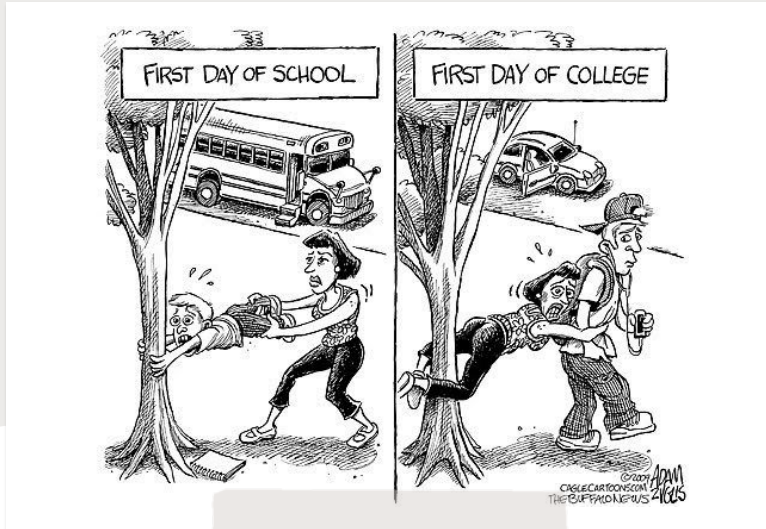


- “Some institutions may enter into a limited contract with parents (eg for payment of fees or provision of accommodation for under 18s), and parents may be involved in a complaint or potential claim in the event of a student death, but there is **generally no legal relationship between parents/HEIs**”
- **Sian Jones- Davies,
Eversheds Solicitors**

LET'S HEAR
FROM HELEN
ABOUT
ROYAL
HOLLOWAY'S
INITIATIVES



TIME TO SHARE IDEAS, VIEWS AND EXPERIENCES!



- What are the biggest challenges in working with families?
- What have you identified as priorities?
- What have you tried to create closer working relationships with parents/ carers?
- What worked/ didn't work?
- Who else should be involved?
- What would you recommend to others who are just starting this process?
- What have you learned along the way?
- ***Raise your 'hand' – unmute when invited to share your thoughts, thank you***



The Royal Holloway experience



For parents and supporters

Welcome to Royal Holloway's parents' and supporters' hub. The journey to higher education can be overwhelming so we have collected a wealth of resources and guides to help you support your child.

- Encouraging & supporting open discussions
- Proactive communications
- Information accessibility
- Consent & escalation of support
- Stakeholder engagement

Partnerships with parents & supporters



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Royal Holloway webinar for parents and supporters

Join our webinar exclusively for parents and supporters of students interested in studying at Royal Holloway for advice and tips on best supporting your student through the UCAS and university application process. We understand the journey to Higher Education can be overwhelming for prospective students as well as their family and supporters, so we're holding this webinar to offer advice on key areas such as the UCAS application cycle, student finance, accommodation and student life at Royal Holloway. Please note that funding information in this webinar will apply mainly to UK students and will be most relevant for 2022 entry to university.

Start the journey early

Newsletters



Dear Helen,

We're now very close to the end of the first term and we hope your student is progressing well with their studies and coping in these challenging times.

You will have heard that the Government has asked universities to provide pre-Christmas asymptomatic testing for all students to support their designated 'student travel window'. The university has made a huge effort to set this up this and you can read more about the arrangements below.

Partnerships with parents & supporters



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Top tips for parents and supporters

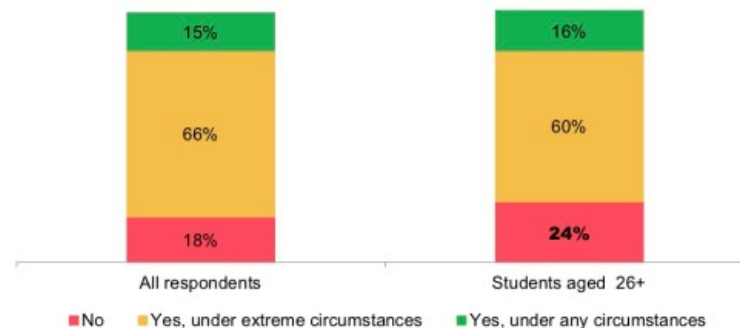
➤ For parents and supporters ➤ Top tips for parents and supporters

Focus – help your child to narrow down the options of what and where to study, this can start as early as their GCSE studies as their decision may influence their A-level choices.

Research – do your own research, think about the location of the university as well as the courses on offer. Check out our guide to [Choosing the right course and university](#).

Consent & Escalation

Whether university could contact parents / guardian if worried about student's mental health



Tailored content



Involve a wide audience



NEXT STEPS? OPPORTUNITIES FOR CONNECTING WITH PARENTS

- University Open days
- Specific events/ lectures for parents
- Parent focused newsletter or brochures
- Arrivals day events
- Website info/ FAQs/ Social media
- Designated parental liaison lead
- Alumni donation office
- ***Others???***

WORKING WITH
PARENTS IN
CHINA-

*A FASCINATING
CONSEQUENCE
OF THE
EXPANSION OF
HE IN CHINA!*

A video from Tongji
University



THANK YOU!

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Final poll!

“What aspect
of closer
parent/ carer
working will
you work on
next?”



Slido/com



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