

COUNTERFEIT POLICY STATEMENT

CRE recognises that counterfeiting is a serious global problem which can result in counterfeit components entering the supply chain. CRE is committed to supplying only high quality, genuine products to our customers.

To mitigate any risks and help prevent the purchase of counterfeit, suspect or unapproved products CRE personnel are instructed to only purchase components from the company's approved vendor database which consists of:

- Original Equipment Manufacturers (OEM's)
- Franchised Distributors
- Manufacturers or Agents

Where a component is suspected of being counterfeit the component is tagged and quarantined. A Non-Conformance Report (NCR) is raised and a full investigation is conducted in conjunction with the vendor.

To continually verify vendor quality, we monitor the ongoing performance of all vendors utilising a variety of criteria including trend analysis from our NCR reporting system.

PADDY MAIR GENERAL MANAGER 2 May 2025

Next review date: 1 May 2026