

JOB DESCRIPTION & PERSON SPECIFICATION

COMPLEMENTARY THERAPIST

TITLE:	Complementary Therapist
HOURS:	Zero Hour Contract
BASED AT:	Clan Shetland, Islesburgh Community Centre, Lerwick
SALARY:	£20 per hour
REPORTING TO:	Area Services Co-ordinator (Shetland)

CLAN CORE VALUES:

All Clan employees are required to demonstrate supportive and respectful behaviour at all times, not only to clients but also to colleagues and management. Colleagues are treated professionally with respect and dignity and take responsibility for operational boundaries and expectations to ensure a harmonious working environment. All employees are required to adhere to Clan's five Core Values:

Honesty: We are honest, reliable, transparent and treat others with fairness.

Excellence: We invest and empower people, are committed to excellent and strive to provide high quality, consistent support in a healthy, safe environment.

Accountability: We take ownership for and are responsible for our choices and actions. We are accountable to each other and consider the outcomes of our behaviours on the achievement of our goals and tasks.

Respect: We value diversity of people and thought. We behave in ways that earn trust and support each other.

Teamwork: Clan is a community, we are welcoming and supportive, and we communicate openly. We are strong together.

JOB PURPOSE:

Clan Therapists will be required to provide advanced therapeutic assessment of individuals with a cancer diagnosis and those without a diagnosis but who are affected by cancer. Individuals with a cancer diagnosis may present with complex physical, emotional and psychological needs as a result of their cancer diagnosis and its treatment with surgery, radiotherapy and chemotherapy. Others affected by a cancer diagnosis also may require therapeutic intervention to assist with their own wellbeing needs. All therapists require to develop and deliver individualised complementary therapy programmes for those accessing Clan's Services.

KEY RESPONSIBILITIES & DUTIES:

- As a practicing therapist, provide one or more therapies to Clan clients and carers.
- Prioritise and manage complementary therapy referrals and coordinate the workload.
- Ensure a robust referral, assessment, review and discharge process is in place in order to effectively manage the service and client outcomes in line with Clan's Client Pathway.
- The ability to work alongside colleagues to review and develop the therapy offering based on credible therapeutic interventions recognised by the NHS.
- Represent Clan on any relevant groups or forums designed to develop therapeutic interventions with cancer clients.
- Provide listening and support to any clients who need to talk prior, during or after a therapy.
- Work within Clan's policies and procedures and adhere to Clan Values at all times.

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- Flexible working approach to ensure the therapeutic delivery of services is accessible to clients.
- Maintaining client records adhering to the systems in place and Clan GDPR and recording policies.

This list is not exhaustive and other duties will be required to be undertaken from time to time to ensure the effective delivery of responsibilities associated with the post.

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ATTRIBUTES	ESSENTIAL	DESIRABLE
Qualifications	Qualified to deliver one or more therapies. Proof of registration with professional body. Qualified or working towards qualification in at least one of the following complementary therapies: • Reflexology • Scar Tissue Massage • Massage (including lymphatic, Indian Head and/or aromatherapy) • Hypnotherapy • Reiki	Willingness to obtain further training in other therapies. Willingness to obtain further training in relation to complementary therapies and cancer.
Experience	At least 2 years post qualifying experience of practicing as a complementary therapist.	Experience of working with people who are affected by a cancer diagnosis.
Special aptitudes or abilities	Excellent ability to communicate and listen clearly to people at all levels, with sensitivity and diplomacy. Well organised and structured in approach to carry out duties and ability to prioritise workload effectively.	An understanding of cancer and how it can affect people's lives. Full clean driving license.
Requirements of the post	Friendly and welcoming whilst being adaptable, flexible, sensitive and diplomatic. Ability to work within a team. Committed to the ethos of Clan. Successful completion of core Clan in-house training including: • Listening & Support training course. • Safeguarding training. Successful PVG Disclosure.	

Line Manager	Employee
Name:	Name:
Signature:	Signature:
Date:	Date: